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1
               IN THE UNITED STATES DISTRICT COURT
             FOR THE EASTERN DISTRICT OF PENNSYLVANIA
2
   MAACO FRANCHISING, INC.,
3
                Plaintiff, :
                                 09-cv-04548
4
                                  Philadelphia, Pennsylvania
           V.
5
                                : March 18, 2010
                                : 11:55 a.m.
   PIERRE PHILIPPE AUGUSTIN,
6
   et al.,
7
                Defendants.
                       TRANSCRIPT OF HEARING
8
               BEFORE THE HONORABLE LOUIS H. POLLAK
9
                   UNITED STATES DISTRICT JUDGE
10
    APPEARANCES:
11
    For the Plaintiffs: CONSTANTINE T. FOURNARIS, Esquire
                          WIGGIN AND DANA LLP
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                          Philadelphia, PA 19102
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                          New Haven, CT 06508-1832
    For the Defendants: JEFFREY D. BUKOWSKI, Esquire
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    transcript produced by transcription service.
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1
                (The following was heard in open court at
2
    11:55 a.m.)
3
                THE COURT: Good morning.
                MR. FOURNARIS: Good morning, Your Honor.
 4
                MR. BUKOWSKI: Good morning.
 5
                MS. AMARANTE: Good morning, Your Honor.
 6
7
                THE COURT: Sorry to hold you up. Please
               I think it's the defense's turn.
8
    sit down.
9
                MR. BUKOWSKI: Yes, Your Honor. We call
    Philippe Augustin, Your Honor.
10
11
                THE COURT: All right. Philippe Augustin.
12
                MS. AMARANTE: Your Honor, may I be heard
13
    before the witness takes the stand, please?
14
                THE COURT:
                           Yes.
15
                MS. AMARANTE: MAACO has moved to preclude
    Mr. Augustin's testimony in this matter. And that's all
16
17
    been briefed in the motion in limine to preclude
18
    evidence and for sanctions and regarding past instances
19
    of misrepresentations and verified pleadings as well as
20
    allegations of destruction of documents. And so that's
21
    all been briefed, and we continue to believe that Mr.
22
    Augustin's conduct has been egregious and warrants an
23
    order precluding him from testifying in his defense here
24
    today.
25
                And to the extent THAT the Court denies that
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request, I would respectfully ask Your Honor to advise
1
2
    Mr. Augustin of his obligations of truthfulness and
    candor before the Court so that we can avoid --
3
 4
                THE COURT: Which obligation? How did you
    define it?
5
                MS. AMARANTE: Of truthfulness to the Court.
 6
7
                THE COURT: Well, you're really moving to
    preclude the defendant from testifying?
8
9
                MS. AMARANTE: Well, that is something that
    we included as a remedy in our motion in limine and for
10
11
    sanctions. And we do believe that the circumstances
12
    outlined in those papers warrant that.
13
                THE COURT: Do you think that would consist
    with the adversary process?
14
15
                MS. AMARANTE: Well --
                THE COURT: That's the kind of line of work
16
    we're in here, you know.
17
18
                MS. AMARANTE: I understand, Your Honor.
19
    You know, MAACO's position is that it's not consistent
2.0
    with that --
21
                THE COURT: Let me put it this way: Suppose
    I were to grant your motion. Do you think that would be
22
23
    a help to you or a hindrance?
24
                Let me suggest that I am not the only
25
    court -- I'm not the only court in this courthouse.
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Above me there's a Court of Appeals. How do you think
1
2
    the Court of Appeals would feel about a civil action --
    assuming you prevail in the trial court after having
3
    precluded the defendant from testifying. How do you
4
    think the Court of Appeals might view a trial proceeding
5
    in which the defendant had not been permitted to testify
6
7
    in his own behalf? Do you think the Court of Appeals
8
    would look kindly at that?
9
                MS. AMARANTE: You raise a good point, Your
10
           And MAACO will withdraw the request for purposes
11
    of the preliminary injunction hearing.
12
                But we do wish to note that the witness
13
    should not be allowed to speak on behalf of Palm Beach
    Auto for instance, which is --
14
15
                THE COURT: That the witness what?
                MS. AMARANTE: Should not be allowed to
16
17
    speak on behalf of Palm Beach Auto as an entity, which
18
    has not appeared and has been defaulted and thereby has
19
    admitted the allegations in the complaint. And he is
20
    also not an officer or director of that entity.
21
                            Well, I take it defense counsel
                THE COURT:
22
    will agree that Mr. Augustin cannot represent the
23
    company unless you are. Are you --
24
                MR. BUKOWSKI: No. You're right, Your
25
    Honor. We are not representing Palm Beach Auto. And he
```

```
knows what he knows and whatever --
1
2
                THE COURT: Yes.
                MR. BUKOWSKI: -- I don't think he's
3
    speaking on behalf of Palm Beach Auto. I'm going to ask
4
5
    him questions representing him and his wife and Phil's
    Auto Body, you know, who I represent.
6
7
                THE COURT: Right.
                MR. BUKOWSKI: And to the extent the
8
9
    Court --
10
                THE COURT: Well, I will -- perhaps I should
11
    make it clear.
12
                Mr. Augustin, sir, you are represented by
13
    counsel representing yourself and Mrs. Augustin. But
14
    your attorney does not represent Phil's Auto Body.
15
                MR. BUKOWSKI: We do represent Phil's Auto
    Body. It's Palm Beach Auto and Collision Center, Inc.,
16
    that we do not.
17
18
                THE COURT: I'm sorry. Palm Beach cannot be
19
    represented by you, sir. To the extent that Palm Beach
20
    has any role in this, you can't speak for it.
21
                Well, happily the plaintiff has withdrawn
22
    the motion to preclude Mr. Augustin from testifying, so
23
    you may call him to the witness stand.
24
                MS. AMARANTE:
                               Thank you, Your Honor.
25
                MR. BUKOWSKI: Thank you, Judge.
```

```
THE COURT: Good morning, sir.
1
2
                MR. AUGUSTIN: Good morning.
3
                PHILIPPE AUGUSTIN, WITNESS, SWORN.
 4
                COURTROOM CLERK: You can have a seat.
5
    Please just state your full name and spell your last
6
    name for the record.
7
                THE WITNESS: My name is Philippe Augustin.
    Last name is A-U-G-U-S-T-I-N.
8
9
                COURTROOM CLERK: Thank you.
                        DIRECT EXAMINATION
10
11
    BY MR. BUKOWSKI:
12
       Q.
          Good morning, Mr. Augustin.
       A. Good morning, Counselor.
13
14
       Q. Please tell the Court where you presently reside.
           I reside in 2293 Seaford Drive in Wellington,
15
       Α.
    Florida 33414.
16
17
       Q. And are you married?
18
       A. Yes.
19
       Q. To whom?
20
       Α.
           To Virginia Augustin. She's in the back of the
21
    court.
22
           Okay. And do you have children?
       Q.
23
           I have a daughter, a beautiful daughter.
24
    in third year of college right now.
25
       Q. Where does she go to school?
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A. She's going for Florida Atlantic University and
1
2
    she play tennis for the --
3
                THE COURT: I'm sorry. What university?
                THE WITNESS: Florida Atlantic University.
 4
                THE COURT: All right. Okay.
5
                THE WITNESS: And she's a tennis player for
6
7
    the university.
    BY MR. BUKOWSKI:
8
9
       Q. Okay. Can you please tell us about your prior
    experience in the auto body and collision repair
10
11
    business prior to any relationship with MAACO?
12
       A. Well, I work for Boston Body Works for almost
13
    13 years. In that capacity, I was the general manager
    of the auto body shop, so I know the industry very,
14
15
    very, very well.
           I was a member of MASS Auto Body Association. So
16
    in that capacity, we -- I was in charge, you know, order
17
18
    parts. I was in charge of four or five technicians.
                                                           Ι
19
    do all the paperwork, so that's my background.
20
       Q. And you were living in the Boston area at the
    time?
21
22
       A. I was living in Randolph; that's south from
23
    Boston, Massachusetts.
24
       Q. Okay. And when you said the MASS Auto Body, is
25
    that Massachusetts Auto Body Association?
```

- A. Yeah. We create that, and because we have so much issue with the insurance, the insurance wants to control the industry, so we create MABA.
- Q. Okay. And how long did you live in the Boston area?
- A. Well, I live in Boston area for 23 years moving from Montreal.
 - Q. When did you move from Montreal?
- 9 A. In 1981.

2

3

4

5

- 10 Q. Okay. Where were you born and raised?
- 11 A. I was born in Haiti, Port-au-Prince, a place 12 called Avenue Jour Bon.
- Q. Okay. And what -- and when did you move to Montreal?
- 15 A. I moved in Montreal in 1980.
- Q. Did you attend high school and college?
- 17 A. Yes.
- 18 Q. Where?
- 19 A. I went to college in Boston, Newbury College.
- 20 Q. And did you graduate?
- 21 A. Yes, in business accounting.
- Q. Okay. What year was that?
- 23 A. In 1986.
- 24 Q. Okay. What was your employment after college?
- 25 A. That's the job I have for Boston Body Works, and

```
I work there for 13 years.
1
2
       Q. And what was your last position at Boston Body
3
    Works?
 4
       Α.
           I was the general manager for Boston --
           Okay.
5
       Q.
           -- Body Works.
 6
       Α.
7
       Q. Okay. And in that position, that's when you
    described what you were doing for running the business;
8
9
    is that right?
10
       Α.
           Yes.
11
           Okay. How did you first come to have a
       0.
12
    relationship with MAACO?
13
       A. Well, when I left Boston Body Works, and I have
    an offer to work for the church, we're -- you know,
14
    we're in charge of 190 churches. And at that time, that
15
    was a very good job, but I want to be on my own and
16
17
    that's when I applied in 2000 with -- for MAACO to get a
    franchise.
18
       Q. Okay. Let's step back a second. What was the
19
20
    opportunity for the church?
21
       Α.
           I -- I used to work as an accountant for the
22
    church in Boston.
23
       Q.
          Okay.
24
       A. So we were -- we have like 190 churches we were
25
```

in charge of.

- Q. Okay. But then sometime while you were doing that, you came -- the MAACO franchise opportunity came along?

 A. Yes.

 Q. Okay. And I think you said 2000?
- A. I think it's 2000. And then when I go online and I was looking for franchise in that field, and that's when I applied for MAACO. And I had a conversation with MAACO. They asked me to send in \$10,000. You know, and then when I was ready to send the money, they asked me to drive from Boston to Philly, to King of Prussia. And when I drive, I only spend 10, 15 minutes. That was the end of it, and I drove back.
- Q. And what was the purpose of that visit to King of Prussia?
- A. I don't know because when I was in class, nobody drive to King of Prussia. Everybody mailed the checks.

 But I have to drive to meet the gentleman for 10,

 15 minutes.
 - Q. Okay. And what did you discuss at the meeting?
- A. Well, I discuss at the meeting, he give me a tour of MAACO, and then he told me, you know, they're going to look for a place to me. And then I say, you know, I need a place in Boston because that's where my business was, since, you know, I've been living there for

```
22 years. And that's -- that's when he take me around.
1
2
    He said just welcome to MAACO. He told me thank you
    very much. He take the money, and that's it.
3
       O. And how much was it?
 4
          $10,000 deposit.
5
       Α.
           And did you get a MAACO franchise in Boston?
 6
       Q.
7
           No. We try. Every time we get a place,
       Α.
8
    something else happen and then I been looking like that
9
    for two years. We cannot get a place in Boston.
       Q. Eventually was another franchise opportunity
10
11
    available?
12
       Α.
           There was one available and that was in Lake
13
    Park, Florida. When I was working -- the gentleman was
    working before Doug Engle call me. I forget his name.
14
    When he mention Florida, I said, "I'm not looking for
15
    Florida." I said, "I'm not moving to Florida."
16
17
           And then a week later, he called me and said,
18
    "Philippe, this is a good opportunity for you and we
    will help you to move and start a business."
19
20
       Q. And is that what you did?
           That's what we did. We (indiscernible)
21
       Α.
22
    equipment. I flew with me, my wife, and my daughter to
    stay there. We check the place out. And we went back,
23
24
    and before I decide to have my daughter and my mother to
```

came back with me, and they say, "Well, you know, take a

```
1
    chance." And I said we will.
2
       Q. Okay.
3
                MR. BUKOWSKI: May I approach, Your Honor?
                THE COURT: Yes, indeed.
 4
5
    BY MR. BUKOWSKI:
6
           I've handed you what I believe -- none of the
7
    Plaintiff's Exhibits are marked, but they're on the
    witness stand. I think it's Plaintiff's Exhibit 2 is
8
9
    the franchise agreement. Is that Exhibit 2 that you
    have before you? Is that the franchise agreement that
10
    you and your wife signed with MAACO?
11
12
           I believe so.
       Α.
          And what's the date of that?
13
       Q.
       A. It said October 4, 2002.
14
15
       Q. Does that sound about right?
16
       Α.
           Yes.
17
       Q. Okay. And it was sometime in the year 2000 you
18
    believe that you gave a $10,000 deposit?
       A. Yes, definitely.
19
20
       Q.
           Okay. At the time you became a MAACO franchisee
    in 2002, what was -- what did you have to pay MAACO?
21
22
           I take -- I give MAACO about like $47,000,
23
    something like that, yeah.
24
       Q.
           In, you know, a check or cash?
25
       Α.
           Check.
```

- Q. Okay.
- A. Yes.

2

3

4

5

6

7

8

18

19

20

21

- Q. And do you know what that amount represented?
- A. Well, the amount is for -- for the franchise per se, and there was another amount they wanted me to sign while I was in class for the equipment and I never signed that because I want to make sure when I go to Florida everything was -- was there for me.
 - Q. And was it?
- 10 A. No.
- Q. Where was it; do you know?
- A. Well, this is a -- a bad experience when we moved to Florida because we supposed to open the place on November 4th. When we moved there and there was two other gentlemen from MAACO. There was no supply. There was no equipment. The only thing that was there for us was the springboards.
 - So everything was stalling because the previous owner left the place to the manager. Everything was gone.
 - Q. Was this an existing MAACO franchise?
- A. Yes. That was an existing MAACO owned by Jonas
 August.
 - Q. Okay. And you ended up in that same facility?
- 25 A. Yes, sir.

- Okay. And what did you do for equipment? 1 Q. 2 Well, what I did for equipment at that time there 3 was no frame machine because I -- I built all the 4 equipment myself. 5 Q. Okay. I get -- accomplish on everything I bought. 6 Α. 7 Q. What was the rent for? Let me back up. What was the address of your MAACO franchise? 8 9 804 Old Dixie Highway, Suite 4, Lake Park, Α. Florida 33403. 10 11 Ο. And did you pay rent? 12 Α. Yes, and --13 Q. What was the rent amount? Well, when I came that morning, on Monday 14 Α. morning, I gave the landlord \$10,000. According to Bill 15 Chafey (ph), I'm suppose to give him the first and last, 16 so I give him a check for \$10,000. And that's how we
- so I give him a check for \$10,000. And that's how we started.
 - Q. Okay.

21

- 20 A. And that's the first time I met the landlord.
 - Q. And whose name did you mention?
- 22 A. Bill Chafey.
 - Q. And who is he?
- A. Bill Chafey, he was in charge to selling me the business.

1 Q. Okay. 2 Α. Yes. 3 And was your rent \$5,000 a month? Q. 4 Α. No. 5 What was it? Q. 6 When I get the statement from the landlord, the 7 rent was \$5,000 plus \$3,000; that was \$8,000. When I asked him about the \$3,000, they said it was operating 8 9 expenses. So the amount was \$8,000 instead of \$5,000. And that was paid to the landlord? 10 Q. 11 Α. Yes. 12 Q. Okay. 13 Α. That was \$8,000. Okay. And had someone told you that the rent 14 Q. would be \$5,000? 15 16 Bill Chafey told me the rent was \$5,000. 17 Okay. Did your rent ever go up during the period Q. 18 of time that you were operating the MAACO franchise? 19 A. Yes. It then go up \$11,000 and some change, I 20 believe. That was -- the \$11,000 figure was the rent at 21 Ο. 22 the time MAACO terminated your franchise? 23 Α. That's correct. 24 Q. Okay. Did you ever ask MAACO for assistance in

25

helping to reduce the rent?

- A. Yes, I did. I spoke to so many people, Bill
 Chafey, Doug Engle, Bill Bass. I talked to Dianna
 Dieciedue, she's (indiscernible) department. I spoke to
 Grace. Grace wasn't in charge to help me. I spoke to
 all of them to talk to Norman Thomas who was the owner,
 is still the owner of that building, and then nothing
 was never done for me, to help me out there.
 - Q. Did you talk to the landlord directly about it?
- A. I did spoke to the landlord directly about it, and that's why I called MAACO to talk to them because like I said you, I never know the landlord. I never negotiate the rent with the landlord when I was in Boston.
- Q. Okay. While you were a MAACO franchisee, what do you contend MAACO did failing to live up to its contractual obligation?
- A. A lot of stuff. And I can tell you the first thing. First of all, when I moved there was no equipment.
 - Q. Okay.

- A. So I spent two weeks without being able to do any business whatsoever. The only time I had a chance with that, that's when they let Tony Martino send some paint supply for me and he never charged me anything.
- 25 There was no equipment over there. When I

```
called -- and finally, I called three months and one of
1
2
    the gentlemen from MAACO asked me to come. He say he
3
    never see anything like that.
       Ο.
           And who is Tony Martino?
 4
5
           I think -- he said, "Boy, boy."
       Α.
           Who's Tony Martino?
 6
       Q.
7
           Tony Martino was the founder of MAACO.
       Α.
           And he is now deceased?
8
       Q.
9
           Exactly.
       Α.
           Okay. Now, let's fast forward to the 2008-2009
10
       Q.
11
    timeframe.
12
       Α.
          Okay.
13
                THE COURT: Before we do that --
14
                MR. BUKOWSKI:
                                Sure.
                THE COURT: Would you just find out a word
15
    from the witness as to what kind of equipment it was
16
    that wasn't there?
17
                MR. BUKOWSKI: Yes, Your Honor.
18
19
    BY MR. BUKOWSKI:
20
       Q.
           Can you please tell the Court what equipment you
    need to run a MAACO franchise and what was and wasn't
21
22
    there when you arrived?
23
           In order for you to the run any body shop, the
24
    first equipment you need, you need a frame machine.
25
       O. A what?
```

1 A frame. Α. A frame machine? 2 Q. 3 A. A frame machine. In order for you to set up and measure when there's an accident. You definitely need 4 5 that. 6 There was another one but they stole all the 7 chairs and the equipment from that, so that's cannot be 8 used. Q. Someone stole it? Someone stole it. 10 Α. 11 You're not saying MAACO stole it? Q. 12 Α. I'm not saying MAACO stole it. 13 Q. Okay. 14 But before I move. Α. The second thing we need, they didn't supply 15 16 so --17 Such as? Q. 18 Pad, material, paper; all those things were gone Α. 19 that was in there. 20 Q. Okay. 21 For me. The only thing that was there was the Α. 22 spray booth. It was there when I moved in. 23 Q. There was a spray booth? 24 Α. There was a spray booth there.

What about other equipment that was missing?

25

Q.

Anything else?

- A. Most of them were gone.
- Q. What was missing?
- A. Well, like I say to you, the frame machine, they got another one, the chairs were gone. All the supply were gone. All of the paint were gone. The paper for you to paint the car, they all were gone.
- Q. In 2008, 2009, in your view, did MAACO do anything that failed to live up to its contractual obligations to you as a franchisee?
- 11 A. Yes, indeed.
 - Q. What was that?
 - A. Well, first of all, when they -- Mr. Engle came, we talking about certification. And certification was the big thing at MAACO at that time. Not when we started. I think that started in 2004, 2005.

And Mr. Hyatt who was here yesterday worked for two previous MAACO before he works for me. And he helped those two previous MAACO get certification because he was the painter for them. When Mr. Hyatt worked for me, we talk to Doug. Doug came. He said, "Philippe, there's some adjustments you need to do. The thing you need to do, you have to buy the more expensive paper." I said, "That's fine." We will have that so we can be certified because when we're certified we can get

2

3

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13

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16

17

18

19

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21

22

23

24

```
the fleet account because when we get the fleet account
through MAACO, the check was directed to MAACO, not to
us.
   Q. Okay.
       So MAACO -- MAACO auto body, they get that money.
So because we're not to be able to certify, Doug came
only one time. Every time we tried to call for
certification, there was something else happening.
Either the guy's not working, he lost his job, always
something for us to get certified.
   Q. Okay. Are you aware of any fleet accounts that
you either lost or could not obtain because you lacked
certification?
       I can -- you never can count. I have a very good
relationship with Enterprise. I know the general
manager. We want to sign a contract with Enterprise.
   Q.
     Is that the rental car company?
      That's correct.
   Α.
   Q.
      Okay.
   Α.
       Okay. Because we don't have the certification,
we don't have that contract.
   Q.
      Okay.
   Α.
      So there's Federal Express. We got -- we can --
I can go so many of them.
   Q. Okay. That's fine. Let's change subjects here.
```

```
1
           What other ways did MAACO fail to live up to its
2
    contractual obligations?
3
           When we move, we got this sign outside that's
       Α.
    suppose to light up.
4
5
           It's supposed to be lit up?
       Q.
       Α.
           The sign. Exactly.
 6
7
           A sign with the MAACO name on it?
       Q.
           That's correct, yeah.
8
       Α.
9
           Okay.
       Q.
           At night people can see it. That's never done
10
       Α.
11
    for seven years.
12
       Q.
           And did you ask them to do it?
13
       Α.
           I asked them so many times.
           Did they say they would do it?
14
       Q.
15
           They say they would do it, and they never did it.
       Α.
    And guess what? For the new guy, now the sign light up.
16
17
           The sign is lit up now?
       Q.
18
       Α.
           Yes.
19
           Okay. And we talked about the rent already.
       Q.
20
       Α.
           Yeah. We talking about the rent, I think, you
           And, I think, like I said to you, I think the
21
22
    other guy got (indiscernible) MAACO leadership they got
23
              I don't know how much he's paying that now,
24
    but I was paying $11,000 and they never do anything
25
    about it.
```

```
Okay. You did receive a letter from MAACO giving
1
       Q.
2
    you notice of default?
3
           Yes, I did.
       Α.
           That was in December of 2008?
 4
       Ο.
5
       Α.
           Yes.
           What was the financial condition of your business
6
       Q.
7
    at the time?
8
       A. It was very bad.
9
           Why is that?
       Q.
           Well, we had the -- you know, a civil recession,
10
11
    I cannot get fleet account, and everything was just
12
    going down south. And we tried to ask them for help.
13
    We cannot get help from the landlord to, you know,
    reduce the rent. And we cannot get the fleet account.
14
15
    That was the business way down.
           But I did answer that letter also.
16
17
       Q. Yes. I was just going to ask you that.
18
                MR. BUKOWSKI: May I approach again, Your
19
    Honor?
20
                THE COURT: Surely.
21
                 (Pause in proceedings.)
22
    BY MR. BUKOWSKI:
23
       Q.
           The letter you sent, was that in -- also in
    December of 2008?
24
25
       A. I believe, or January. Because I think it
```

```
probably December when I told him Happy New Year or
1
2
    start out with Good New Year together. Yes, I believe
3
    so.
       Q. And you heard me reading from portions of that
4
    letter yesterday, right?
5
       A. Yes, indeed.
6
7
       Q. I just want to find it here because I have a copy
    but -- okay. And again, this one doesn't have an
8
    exhibit sticker on it, but I have it marked, I think it
    was -- I want to say 18, but I'm not certain.
10
11
           I have -- Exhibit 18, Plaintiff's Exhibit 18 is a
12
    letter you to Ms. Dieciedue dated December 16th, 2008?
13
       A. Yes. That was before 2009, yes.
          And this is the letter that you sent in response
14
       Ο.
15
    to her letter giving you notice of default?
16
       Α.
           Yes.
17
       Q. And the part that you were just referring to was
18
    the last two paragraphs on the second page; is that
19
    right?
20
       A. Okay.
       Q. In the second to last paragraph, you talk about
21
22
    the failure to send out someone for certification; is
23
    that right?
24
       A. That's correct.
```

Q. Okay. And then in the last paragraph it

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says, "Please have the person with whom I need to
negotiate payment arrangements contact me to work out a
payment plan for monies owed." Is that right?
   Α.
      Yes.
       Did someone contact you to work out a payment
   Ο.
plan?
   Α.
      No.
   Q. The notice of default mentioned failure to
provide weekly reports. Can you explain that to the
Court?
   A. Well, the weekly report was done, and there was
one time we have some trouble for computers. And then
when we talked to the IT guy, his name is John, he tried
everything that's possible. Finally, he said,
"Philippe, you got to invest in new computers." And
then we finally invest in new computers, and after that
MAACO got all these report.
     You do admit, I think in your response letter
   Ο.
there, Exhibit 18, that you owe some money to MAACO?
   Α.
      Yes, indeed.
   Q.
      And you --
       Yeah, I won't deny that.
   Α.
   Q.
      And you wanted --
   Α.
      Yeah.
   Q. -- to make payment --
```

A. Yes.

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- Q. -- but did you dispute some of the amount?
 - A. Yes. I did dispute that because when we did the audit, the accountants come from MAACO. And when I spoke to Dianna, I told her I had my accountant go through the same audit, and they refused that categorically.
 - Q. At some point, you got a second notice of default; is that right? A supplemental notice of default?
- 11 A. Yes.
- 12 Q. And what was your response to that?
- A. Well, I spoke to Dianna again. But between that

 period we -- I sent some money for them, within that

 period of the default.
 - Q. Do you remember how much?
- A. I don't remember how much. But they received
 money from that. When I received that, and that's when
 I told her, I said, "Look, in -- I know I'm in really
 bad situation, that in the process to sell the
 business."
 - Q. Yes. Tell us about that.
- 23 A. Yeah. And what I do -- and Bill Bass contact me.
- Q. And who is Bill Bass?
- 25 A. Bill Bass was the director of operation for

```
MAACO. He was in Puerto Rico at that time. He
1
2
    said, "Philippe, when I come back, I'll be in Philly."
    And he said, "And I will call you because I want to
3
    resolve that."
4
5
       Q. Okay.
       A. His words to me, he said, "Philippe, I use to run
6
7
    my own business. I want to make sure. You spent about
8
    nine years, two years waiting to get a MAACO and seven
9
    years with MAACO. I want to make sure you sell that
    business." At that time, he call me, he give me a
10
11
    telephone number.
12
       Q. Okay.
13
       A. The telephone number he gave me, he said, "Call
    David Stefan. He's interested about your business."
14
15
    When I called David Stefan, he did came and talk to me.
           But the thing MAACO never know, I hired a brokers
16
    to sell the business also. Where I give you all my
17
18
    financial statements. And the workers was dedicated to
    two people to sell the business for -- between $200,000
19
20
    and $250,000.
21
       Q. Were your ever -- did you ever sell your
22
    business?
23
       A. No, because I don't have the time to sell it.
24
    the time we were in process to work with David Stefan,
25
    working for the brokers, that's when MAACO shut the
```

telephone down.

- Q. Okay. What, if anything, did Mr. Bass of MAACO tell you regarding the notices of default?
- A. And what he said to me, he said I don't have to worry about that. As long we sell the business, he want to make sure I get some money. I pay my bills because I said to him, "I have my vendors I owe. I got customers give me money. I cannot just walk away from them like this." I said, "I got to make sure I pay my vendors and the suppliers I owe." He said, "That's fine." That's why he sent David Stefan, and I was negotiate with two other people to get the MAACO franchise.
- Q. Were you surprised when you received the notice of termination?
 - A. That was in the -- the last time I spoke to

 Ms. Dieciedue, she called me. She said, "Philippe, you

 know we owe you some money. How we going to resolve

 that?" And I said to her, "I think we're getting

 close." I said, "I'm talking to David Stefan, and I got

 a couple people who want to buy the business." I said,

 "As soon as I sell the business, you will get all your

 money."
 - In less than two hours, they shut down the telephone.
- Q. And what was the date of that?

- A. The date of that was April 9, 2009.
- Q. Okay. And --

- A. That happens about 2 o'clock in the afternoon.
- Q. Okay. And that's when you received the notice of -- well, what -- did you receive the notice of termination first or --
- A. I think I received that before, but they never shut that down. She called me after the fact to say, "Are you making prepare to pay us?" I said, "Yes." I said, "I'm selling the business."
- I said, "Bill Bass send me David Stefan to buy the business." I said, "I got two other peoples interested in the business." I said, "Give me time to sell the business, and everything will be okay." And then in less than two hours she just shut it down.
 - Q. And what do you mean she shut it down?
- A. Well, MAACO is in charge of the telephone even when you're paying the telephone.
 - Q. Really?
- A. Exactly. Even when you paying the telephone,
 MAACO is in charge of telephone. What happened, we
 tried to use the telephone and realized there was no
 communication. And I called, I think it was Bell South
 at the time before AT&T, I believe so, or AT&T bought
 Bell South, either or.

And when I call and the gentleman said, "Let me check on that for you." And then he said to me, "Sir, there something is wrong. There's somebody from King of Prussia shut down the telephone." And that's when I realized the situation.

- Q. And then what did you do?
- A. Well, when I get that shut down, the gentleman was on the telephone. I said, "Can you help me to get, you know, phone line." He said, "I'd be glad to." In ten minutes the phone went back on.

And then MAACO asked me to put the sign down. I put all the sign down. My business always Phil's Auto Body anyway in the first place. That's how I registered the business. I was doing to be a MAACO, and then I put Phil's Auto Body.

- Q. So you took the MAACO sign down --
- 17 A. Yes.

- Q. -- on April 9th, 2009?
- A. No, not on April 9. I think April 10 or

 April 11. We called somebody to bring the sign down.
 - Q. Okay. And did you put another sign up?
 - A. No. That's very interesting. We try to put a sign, "Phil's Auto Body." In order for you to do that, you've got to go to the town of Lake Park.
- 25 Q. Okay.

A. There's a sign, a big sign on the building, and then we just have to say Phil's Auto Body. The inspector came, and I have a very good relationship with the town of Lake Park. So they give me that sign.

For this second sign, the landlord need to sign for it, and then somehow they were talking with MAACO who have somebody else. They never sign.

- Q. But you had one sign?
- A. Only one sign. But I don't have the street sign.
- 10 Q. But it says, "Phil's Auto Body"?
- 11 A. Yes.

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- Q. Not "MAACO"?
- A. Not MAACO.
- Q. Okay. After April 9th, did you continue to do business as a MAACO franchisee?
- 16 A. No.
- Q. What did you do?
- A. We -- we have Phil's Auto Body. We continue our business as Phil's Auto Body. We take care of customers. We take care of vendor. We take care of suppliers.

And then a lot of people, we called them because there is no way they can get in touch with us. As a matter of fact, I remember April 10th what's so funny, we got so many people coming to the shops because they

```
keep -- they call. They cannot find what's going on
1
2
    with their cars.
3
       Q. Did you have current customers on April 9th?
                                                           You
    had people with cars in your shop?
4
5
       Α.
           Yeah.
6
           Okay. And did you continue to service them?
       Q.
7
       Α.
           Yes.
8
       Q.
           Okay.
9
                THE COURT: We're going to have to recess --
10
                MR. BUKOWSKI:
                               Okay.
11
                THE COURT: -- at this time. I'm sorry.
12
    Well, we won't be able to -- I'm sure complete this
13
    after lunch, but I won't be able to meet with you until
14
    2:30. So I will see you then.
15
                MR. BUKOWSKI: Okay.
16
                THE COURT: You'll be back with us at 2:30,
17
    Mr. Augustin?
18
                THE WITNESS: Yes, Your Honor.
19
                MR. BUKOWSKI: Okay. And then we'll be
20
    brief and wrap up then this afternoon.
21
                THE COURT: All right.
22
                 (Whereupon, a luncheon recess was taken at
23
                12:30 p.m.)
24
                (Whereupon, the proceedings resumed at 2:34
25
                p.m.)
```

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THE COURT: Good afternoon.
1
2
                MR. BUKOWSKI: Good afternoon, Your Honor.
3
                MS. AMARANTE: Good afternoon.
                THE COURT: Please sit down.
 4
5
                (Pause in proceedings.)
                THE COURT: Do you want to resume your
 6
7
    direct examination?
                MR. BUKOWSKI: Your Honor, while Mr.
8
9
    Augustin's taking the stand, I'm not sure what the
10
    Court's schedule is. I just wanted to alert the Court
11
    that the Augustins have a flight scheduled back to
12
    Florida tonight at 6:15, which we think -- my plan is to
    finish within 15 minutes and counsel has indicated they
13
    think they probably could finish in less than an hour.
14
    I don't know how much time the Court has this afternoon,
15
    but we're hoping to finish today.
16
17
                THE COURT: Well, certainly nothing will
18
    interfere with your flight back at 6:15.
19
                MR. BUKOWSKI: Okay.
20
                THE WITNESS: Thank you, Your Honor.
21
                   DIRECT EXAMINATION CONTINUED
22
    BY MR. BUKOWSKI:
23
       Q. Mr. Augustin --
24
                THE COURT: I hope we'll be through well
25
    before that; well before.
```

```
1
                MR. BUKOWSKI: That's my hope, too, Your
2
    Honor.
3
    BY MR. BUKOWSKI:
       Q. Mr. Augustin, before the lunch break, we were
4
5
    talking about your business after the April 9th, 2009,
6
    franchise termination date; do you recall that?
7
       A. Yes.
       O. Okay. I believe we were talking about where I
8
9
    had asked you about whether or not you continued to do
    business using the MAACO name?
10
11
       A. I did not.
12
       Q. Okay. Did you contact customers who had their
13
    vehicles at your shop on the date of the termination of
    the franchise?
14
15
       A. Yes, we did.
           How did you do that?
16
       Q.
17
           We did as a former MAACO. We are at Phil's Auto
       Α.
18
    Body right now.
           Well, I mean, what -- how did you contact them?
19
       Q.
20
       Α.
           Oh, because we got the telephone number.
21
       Q.
          How?
22
           By telephone.
       Α.
23
       Q.
           Okay. And what did you tell them?
24
       Α.
           Well, we tell them, you know, we're no longer
25
    involved with MAACO. MAACO, you know, stop everything
```

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from us. So we still got their vehicle. They don't
have to worry about anything, so we're going -- whatever
we have to finish, and they were happy with that.
   Q. Okay. And you did finish servicing those
vehicles?
   A. Yes.
   Q. Okay. And then you mentioned Phil's Auto Body.
What is that?
   A. Phil's Auto Body, that's before I moved and went
to Florida, my lawyer who was still Alan Zangen create
that corporation, Phil's Auto Body, and that's what we
using at that time.
   Q. Okay. And so is that how you promoted your
business? Well, let me be specific as to timeframe.
       On April 10th, the day after the termination
notice, under what name were you conducting business?
   A. Phil's Auto Body.
      Okay. And where was your business located?
   Q.
       804 Old Dixie Highway, Lake Park.
   Α.
       The same location that you operated the MAACO
   Q.
franchise?
   A. Yes, indeed.
      Okay. At some point, did you stop doing business
   Q.
under Phil's Auto Body?
   A. Yes.
```

```
1
       Q. Okay.
2
                THE COURT: Before we go, can I interject a
3
    question?
 4
                MR. BUKOWSKI: Yes, Your Honor.
                THE COURT: You say after April 9th you did
5
6
    business as Phil's Auto Body?
7
                THE WITNESS: Yes, Your Honor.
                THE COURT: But did you have a sign up
8
9
    saying, "Phil's Auto Body"?
10
                THE WITNESS: Yes. We have two sign. We
11
    have one sign on the building that say, "Phil's Auto
12
    Body." We go to the town of Lake Park to put a new
13
    sign, "Phil's Auto Body," but the landlord have to sign
    the paperwork in order for us to have "Phil's Auto
14
15
    Body." And for some reason he have contact with MAACO
16
    and he never want to sign. So that's why we can't have
17
    the sign for "Phil's Auto Body." But we did have one
18
    big sign on the building say, "Phil's Auto Body."
19
                THE COURT: I see. Okay.
20
    BY MR. BUKOWSKI:
       Q. And prior to the termination you had two -- did
21
22
    you have two signs?
23
       Α.
          Yes.
24
       Q.
          And both of them said, "MAACO"?
25
          Yes.
       Α.
```

```
Okay. And those signs came down after the
1
       Q.
2
    termination?
3
       Α.
          That's correct.
       Q. Okay. Very good. At some point, did MAACO ask
4
5
    you to take -- to leave the premises so they could take
    over and put a new franchisee there?
6
7
       A. I believe they contact my lawyer, that was Alan
8
    Zangen.
       Q. Okay.
           They never contact me personally. I don't
10
11
    remember they -- nobody contact me after that.
          Okay. At some point you did vacate the premises?
12
       Q.
13
       Α.
           Yes.
14
          When was that?
       Q.
15
       Α.
          That was June 30.
       Q. Okay. And from the period of time between
16
17
    April 9th and June 30th, were you conducting business at
18
    the 804 Dixie Highway location?
19
       A. Yes.
20
       Q. Under Phil's Auto Body?
       A. Yes, indeed.
21
22
           Were you promoting that business at all using the
       Q.
23
    name, "MAACO"?
24
       A. The only time we used MAACO we say formerly
25
    MAACO.
```

```
What do you mean by that?
1
       Q.
2
           Because he used to be MAACO on the application.
       Α.
    We say "formerly MAACO." We use, "Phil's Auto Body."
3
          But who did you tell formerly MAACO?
 4
       Ο.
           We have an ad and on 102.3 FM, and we -- we did
5
    -- we did say that.
6
7
          Okay. And when did that ad run?
       Q.
       A. Just for, I think, 15 or 30 days.
8
9
           Okay. And why did you run that ad?
       Q.
           Well, we have a lot of people. We have a lot of
10
       Α.
11
    contact. They -- they cannot get in touch with us.
12
    we have to get the new telephone number to which other
13
    people.
       Q. Why couldn't they get in touch with you?
14
15
       A. Because MAACO shut down the telephone. The
    telephone we have that was (561) 845-2228 was shut down.
16
17
    This is the telephone everybody knows me for almost
18
    eight years.
       Q. Okay.
19
20
                THE COURT: Your sign that said, "Phil's
    Auto Body, " did that also say, "formerly MAACO"?
21
22
                THE WITNESS:
                              No.
23
    BY MR. BUKOWSKI:
24
       Q. So what was your concern? That people wouldn't
```

know how to get in touch with you?

A. Yes.

1

2

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6

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18

- Q. Okay.
- A. A lot of customers, they were very panicking because they cannot get in touch with us and we have their vehicles.
- Q. And so are those the customers that you had previously said came down to the shop?
- A. That's right. Because some of them made deposits on the car, like \$500, a \$1,000, and they tried to call the phone. The phone wasn't working.
- Q. Okay. Now, at some point, did you stopped doing business as, "Phil's Auto Body"?
 - A. That's correct. On June 30, yes.
 - Q. Okay. What did you do after that?
 - A. What I did after that and -- me -- when the telephone shut down, I have a meeting with all my guys working and I explained to them the situation with MAACO. And then when we shut down, we find a place.
- That was Mr. Hyatt and (indiscernible) to find other place; that was 1009 Newman Road.
 - Q. And what is 1009 Newman Road?
- A. 1009 Newman Road, that's a -- they have a place
 where we can get the license for the town of Lake Park
 that's allowed to open another business.
- 25 Q. Okay. And what was the name of that other

1 business? Palm Beach Auto Painting and Collision Center. 2 Q. Okay. And is that the business that was formed 3 and Mr. Hyatt signed the incorporation documents? 4 Α. Yes. 5 Okay. And when did Palm Beach Auto Painting 6 Q. 7 start conducting business? I believe in the first week of July. 8 Α. Q. In the 1009 Newman Road? Yeah. After July -- July 4th because that was a 10 Α. 11 long weekend. Yeah, I believe so. 12 Q. Okay. And did you sign the lease? Or was a 13 lease signed with the landlord there? 14 Yeah, Mr. Hyatt signed the lease. Α. 15 Okay. Why did Mr. Hyatt sign the lease? Q. Well, the concern -- they were worried about the 16 Α. 17 people losing their job. That was the main concern 18 because, you know, we were in the civil recession. I think that's the reason he signed the lease, he want 19 20 to take over and do the business over there. 21 Q. And did you continue to be involved in the business? 22 23 A. Somehow. But what I was doing most likely, I was

selling cars because I got a friend of mine. That's

where we start selling cars and to make money to support

24

my family. 1 2 Q. But were you also involved in the repair 3 business? A. I don't know how to do the job at all. I don't 4 do mechanical. I don't know how to paint car. I don't 5 know how to do body works at all. 6 7 The only thing involvement I have sometime when 8 Mrs. Hyatt was there or is not there, I would estimate. That's the only thing. But were you the owner of the business? 10 Q. 11 Α. Somehow because I invest in the business. 12 Q. Okay. And, in fact, we'll get into it, but you 13 later sold your stock in the business? A. Yes, indeed. 14 15 O. Okay. Well, we'll come back to that later. When you were -- when the business -- what was 16 the business of Palm Beach Auto and Collision? 17 18 They were just like a -- we tried to make it a Α. high class collision services. Because when we do that 19

A. They were just like a -- we tried to make it a high class collision services. Because when we do that I have a friend of mine that work on high class car like Lamborghini, Ferrari, Mercedes-Benz, and he start bringing this car. That was the plan we have to have Palm Beach Auto Painting.

20

21

22

23

24

25

Q. Okay. We heard some testimony yesterday about the Polaris software that MAACO provided. Did Palm

```
1
    Beach -- well, first, did Phil's Auto Body use the
    Polaris software?
2
3
           I never used Polaris software myself. Before
       Α.
    even we have MAACO, we used to have Audatex. That's
4
    another software.
5
6
       Q.
           Can you spell that?
7
           A-U-D-A-T-E-X. Just like to make sure that the
       Α.
    same thing that the insurance company use because with
8
9
    Polaris, you cannot do anything with Polaris. That's
10
    something simply for MAACO.
11
       Q. Okay. And if I understand you correctly, you
12
    used the Audatex even while you were a MAACO franchisee?
13
       Α.
          Yes, indeed.
14
           And then Phil's Auto Body continued to use it?
       Q.
15
       Α.
          Yes.
16
       Q.
          Audatex?
17
          Audatex, yeah.
       Α.
18
          Did it use Polaris?
       Q.
19
           I never used it myself. Maybe one of those
       Α.
20
    people where I be use Polaris, but I never used Polaris
21
    after we closed that day, April 9th. I never used
22
    Polaris myself.
```

- Q. Okay. Do you know whether other people in your company used Polaris after that date?
- 25 A. Maybe. I don't know. Because sometime you can

```
put Audatex to Polaris.
1
2
       Q.
           Okay.
3
       Α.
           Yeah.
           Do you know whether your name was -- would show
4
       Q.
5
    up if somebody used Polaris?
           Yes, because my name was there by default.
6
       Α.
7
           What do you mean by that?
       Q.
           Essentially, if somebody got an estimate, even
8
       Α.
9
    I'm not there in the estimate, you would see, "Phil."
10
       Q.
           Okay.
11
           Automatically it's by default.
       Α.
12
       Q. Okay. Now, in -- going -- fast forward to
13
    July 2009, the Palm Beach Auto business, did that
    business use Polaris?
14
15
                MS. AMARANTE: Objection.
16
                THE WITNESS: No.
17
                MS. AMARANTE: Objection. Your Honor, this
18
    witness -- we've covered this this morning that this
    witness cannot testify on behalf of what Palm Beach Auto
19
20
    did. That business has been defaulted. He's not an
    officer or director of the business. He can testify as
21
22
    to what he did, but it will not be testimony with
23
    respect to what Palm Beach Auto did.
24
                THE COURT: I'll sustain the objection.
25
    BY MR. BUKOWSKI:
```

```
Did you ever use the Polaris software after
1
       Q.
2
    July 2009?
3
       Α.
           No.
           Okay. Let's shift subjects briefly.
 4
       Q.
5
           What involvement, if any, did your wife Virginie
6
    have in the business when it was a MAACO franchisee?
7
           None whatsoever.
       Α.
           Okay. What about with Phil's Auto Body?
8
       Q.
9
           None whatsoever.
       Α.
           What about when you were doing business at 1009
10
       Q.
11
    Newman Road?
12
       Α.
          None whatsoever.
13
           Okay. What about the use of the MAACO
    trademarks? There was some testimony -- and I quess I
14
    covered that somewhat in the use of the name. Did you
15
    use the MAACO trademark and the stylized name "MAACO" in
16
17
    any of your -- to promote your business after April 9th,
    2009?
18
19
       Α.
           No.
20
       Q.
          What's that?
21
       Α.
           No.
22
           Okay. We also heard about the MAACO manuals.
       Q.
23
    Did you use the MAACO manuals?
24
       Α.
           I never used a MAACO manual at all.
25
       Q.
          Okay.
```

A. Never.

1

2

7

8

9

10

2.0

- Q. Do you know what information is in those manuals?
- A. I never read them because when I went to class, I

 never read anything in class because I got a good

 experience. Like I said to you, 13 years experience

 working in the most advance body shop in Boston. I
 - Q. Well, we heard testimony about the MAACO training yesterday. Can you describe that training? How long -- first, how long was the training?
- 11 A. Yeah. I was there for three and a half weeks.
- 12 Q. Where was that?
- 13 A. That was in King of Prussia.

never used that manual at all.

- Q. At MAACO's headquarters?
- 15 A. At MAACO headquarters.
- 16 Q. Okay. And what did they teach you there?
- A. Well, it was an embarrassment for me when I went there. It was almost four weeks. Lost four weeks, I can call it, the lost four weeks.
 - Q. Why do you say that?
- A. Well, first of all, they -- first they teach you how to answering the telephone.
- Q. What do you mean?
- A. To say, "Good morning, MAACO. How can I help you?" That's what they teach you the first day.

Q. Okay.

A. On the telephone. After that, they drive you around going to New Jersey, visit new shops. They never teach you how to write an estimate.

At one point, I remember we went to a shop in New Jersey and there's a car pull it. It was -- I think it's very expensive car. And then the teacher asked four guys if we have to repair the front bumper, how much it will cost to repair that bumper. And then one of the guys said \$150; some say, you know, \$200. They were just like guessing. And I said to this guy, "Those are a tri-stage pin. How can you do it for 150?" And they say, "What is a tri-stage?"

- Q. What are you saying? Tri-stage?
- A. Tri-stage because you've got single stage, double stage, and tri-stage. And that's when the teacher tried to explain to him what is a tri-stage.

So they don't -- you know, the training is just like -- to me it was a waste of time.

- Q. Did you learn anything in the MAACO training that you didn't already know?
 - A. No.
- Q. Let's talk about other body shops and collision centers near your former franchise.
- 25 MR. BUKOWSKI: May I approach, Your Honor?

```
THE COURT: Yes, indeed.
1
2
    BY MR. BUKOWSKI:
3
       Q. Do you have Plaintiff's Exhibit 12 in front of
    you; is that right?
4
           That's correct.
5
       Α.
       Q.
          What is that?
6
7
           This is a map that it show the Old Dixie in West
       Α.
    Palm Beach.
8
9
       Q. Okay.
          Location of (indiscernible) MAACO, Delray.
10
       Α.
11
       Q. Okay. Can you tell me what other body shop and
    collision centers, non-MAACO, other than the Newman
12
    Road, your business on Newman Road, what other non-MAACO
13
    businesses are in the area of your former MAACO
14
    franchise?
15
16
       A. Probably five or six and without the fly by
17
    night.
18
           Well, can you name some of them?
       Q.
          Well, you've got Dave's Auto Body.
19
       Α.
20
       Q.
          Dave's Auto Body?
           Dave's Auto Body. You've got Ed Morse. You got
21
       Α.
22
    Jim Price. You got Mullinax Ford, A1A Auto Body.
23
    mean, you got Diamond's Auto Body who's next to MAACO.
24
       Q. And how far away from your former MAACO franchise
25
    are these businesses?
```

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

Α.

Well --

```
A. You've got about three body shop or four in the
same suite and same Old Dixie Highway. Four of them is
in Old Dixie Highway. You got Mullinax Ford who is in
Old Dixie Highway and Northlake. You got Jim Price.
From Jim Price to MAACO, you can walk across the street.
You go Diamond's to MAACO, you can just walk. Ed Morse
you can just walk to MAACO.
  Q. Okay. Was there another MAACO franchisee of
company owned MAACO location within ten miles of your
former franchise?
  A. Oh yeah. You've got one on Church Street.
                                                  You
can look at that over here. That's not far.
  Q. Is it shown on the map?
      Yeah. You got -- I mean, I'm from Florida.
don't have to look at the maps to tell you where they
are. As soon as you take I-95, you get off of
Okeechobee Boulevard. You get west. Your first left,
that's a MAACO franchise right there. And there's one
in Military Trail, not far.
  Q.
      And those are within ten miles of your former
franchise?
   Α.
      Yeah, less than ten miles.
   Q.
       Okay. Did you have repeat customers at your body
shop?
```

```
MS. AMARANTE: Objection. Can we clarify
1
2
    which body shop?
3
    BY MR. BUKOWSKI:
       Q. Well, you know, when you were a MAACO franchisee.
 4
       A. Somehow. The collision service is not like you
5
    do an oil change. The customer got to come in every
6
7
    3,000 miles. You got repeat customer when they are in
    an accident. You know, yes, we do, but sometimes two
8
9
    years, three years. If they need you. That's why you
    always have to look to get new business. Because how
10
11
    many times somebody going to have a collision?
12
       Q. Okay. Now, let's focus on -- do you have
13
    Plaintiff's Exhibit 10 in front of you? I think I --
    let me get --
14
15
                (Pause in proceedings.)
                THE WITNESS: Yeah.
16
    BY MR. BUKOWSKI:
17
18
       Q. All right. Plaintiff's Exhibit 10, there was
    some testimony about that yesterday. Can you look at
19
20
    the -- well, first of all, the first page looks like it
    has the name of Jerome Dear on it.
21
22
       Α.
           Yes.
23
       Q.
           And he's shown as the general manager of Palm
24
    Beach Auto Painting and Collision, Inc.?
25
       A. Yes.
```

- Q. Do you know Mr. Dear?
- A. Very well. He works for me. I was -- I was in at MAACO for, I believe, two or three years, yeah.
 - Q. He worked for you at MAACO?
 - A. Yeah. He used to work for me right there.
- Q. At some point, did he cease working for you at MAACO?
- A. Yeah. Him and Mr. Hyatt they always in collision.
- 10 Q. Who?

4

- 11 A. Him and Mr. Hyatt, yeah.
- Q. Okay. Did Mr. Dear work for you at Phil's Auto
 Body after the --
- 14 A. Yes.
- 15 Q. -- franchise was terminated?
- 16 A. Yes.
- 17 | O. And did Mr. Dear work for Palm Beach Auto?
- 18 A. He worked for Palm Beach Auto. He quit because
- 19 Fayught (ph) let him go. They have an argument and then 20 he came back again.
- 21 Q. Okay. On page 2 of Exhibit 10, that's the page
- 22 in the bottom right hand corner. It says, "PA-001357."
- 23 Do you see that?
- 24 A. Yes.
- Q. Do you see the "MAACO" name up in the upper left

```
1
    hand corner?
2
       A. Yes.
3
       Q. Can you explain why that's there?
       A. Well, just --
 4
5
                MS. AMARANTE: I'm going to object to the
    line of the questioning to the extent that the witness
6
7
    hasn't testified that he actually was involved in the
    creation of this Palm Beach Auto document.
8
                THE COURT: Well, why don't you find out if
    he has information about it about it.
10
    BY MR. BUKOWSKI:
11
12
       Q. Do you have any information about -- maybe you
13
    didn't have any involvement in this Palm Beach Auto
14
    document.
15
       Α.
           No.
16
       O. You didn't?
17
       A. I don't know anything about it, no.
           Okay. If you turn to a couple pages back on the
18
       Q.
    page marked, "PA-001360."
19
20
       A. I have that.
       Q. Do you see that? It says, "Shop, Phil's Auto
21
    Body, Inc."?
22
23
       A. Yes.
24
                MS. AMARANTE: I'm going to object again
25
    because the witness just testified he didn't have
```

```
1
    anything to do with these documents. I'm not sure how
2
    he's reading off of them.
3
                MR. BUKOWSKI: Well, I think he testified he
4
    didn't have anything to do with that page. I'm going to
5
    ask him what his involvement -- I'm going to find out
6
    what his involvement is, Your Honor.
7
                THE COURT: Go ahead.
8
                MR. BUKOWSKI: Okay.
9
    BY MR. BUKOWSKI:
10
       Q. You see the date on that page?
11
       Α.
          Yes.
12
       Q.
          Now, what is that?
          07/02/09.
13
       Α.
14
       Q. Is that July 2nd, 2009?
15
       A. Yes.
16
                THE COURT: I'm sorry. Which page are you
    now looking at?
17
18
                MR. BUKOWSKI: Page PA-001360.
19
                THE COURT: Okay.
20
    BY MR. BUKOWSKI:
21
           It says there, "Phil's Auto Body" under shop,
       Q.
22
    right?
23
       A. Yes.
24
       Q. Okay. And that says, "Contact Jerome;" is that
25
    Mr. Dear?
```

```
A. Mr. Dear, yeah, that's him.
```

- Q. Okay. And the owner of the vehicle's name is
- 3 Marie?

2

4

7

- A. Marie Louiconyure (ph).
- 5 Q. How do you pronounce that?
- 6 A. Louiconyure.
 - Q. Oh my goodness.
 - A. It's a French word. Let knew spell it over here.
- 9 Q. Okay.
- 10 A. It's like Louicongur (ph), but that's
- 11 Louiconyure.
- 12 Q. Do you know Ms. Louiconyure?
- A. I don't know her very, very, very well.
- Q. Was she a customer of yours at the -- when you
- 15 were at the MAACO?
- A. She's a good customer. She's a very good friend
- 17 of mine.
- 18 Q. Okay. That's all I have on that one. You can
- 19 set that aside.
- 20 A. Okay.
- 21 Q. Can you go to Exhibit 9. It should be the one --
- 22 right here.
- 23 A. Yeah.
- Q. This appears to be, I don't know, a repair order
- 25 or an invoice from a company called LKQ.

A. Yes.

1

2

4

8

9

- Q. Are you familiar with a company named "LKQ"?
- 3 A. Yes, indeed.
 - Q. How do you know LKQ?
- A. Well, LKQ is a company who sell used parts. So every body shop anywhere in the United States, they know about LKQ or Keystone.
 - Q. And did you -- when you were operating the MAACO franchise, did you purchase used parts from LKQ?
 - A. Yes, indeed.
- Q. And was there a discount that MAACO franchisees qot?
- A. No. Not that I -- no. No.
- 14 Q. Okay. Did you --
- A. I know that very well. There's no discount for MAACO from LKQ. Anybody who own a shop can buy parts from LKQ.
- Q. Okay. When you were doing business as Phil's Auto Body, did you continue to buy parts from LKQ?
- 20 A. Yes.
- Q. You see on Exhibit 9 it says, "Sold to" and "Shipped to" it says MAACO of Lake Park --
- 23 A. Yes, I see that.
- Q. -- 1009 Newman Road. Did you ever do business at
- 25 | 1009 Newman Road at -- under the name MAACO of Lake

```
1
    Park?
2
       Α.
           No.
3
       Q.
           Okay. You can set that aside.
           Let's go to Exhibit 13. What is Exhibit 13?
 4
5
           This is a security agreement I have Mr. Frank
       Α.
6
    Samson.
7
          Well, it's -- is that -- that's the first several
       Ο.
    pages are security agreement, right?
8
       Α.
           Yes, yes.
           And then attached to that on the fourth page back
10
       Ο.
11
    is a promissory note; is that right?
12
       Α.
           (No response .)
13
       Q.
           At the top of the page it says, "Promissory
    note," the fourth page.
14
15
       Α.
           Yes.
16
           Okay. And the date of that is what?
       Q.
           March 10, 2010.
17
       Α.
18
           And what's the amount of the note?
       Q.
19
           Seventy thousand.
       Α.
20
       Q.
           And the date on the security agreement is what?
    On the first page.
21
22
       Α.
           March 10, 2010.
23
           And then several more pages back from the
24
    promissory note appears to be a stock purchase
25
    agreement; do you see that?
```

```
1
       Α.
           Yes.
2
       Q. And --
3
                THE COURT: You're saying beyond the
4
    promissory note?
5
                MR. BUKOWSKI: Yes. Yes, Your Honor.
                                                         About
6
    three or four pages beyond that.
7
                THE COURT: I got it.
8
                MR. BUKOWSKI: Okay.
9
    BY MR. BUKOWSKI:
           And then page 12 of that agreement --
10
       Q.
11
       Α.
           Yes.
12
          -- under the name seller, it has your name,
13
    right?
14
       Α.
          Yes.
       Q. Is that your signature?
15
           Yes.
16
       Α.
17
           And next to you it says "Buyer, Frank Samson."
18
    Is that Mr. Samson's signature?
19
       Α.
          Yes.
20
       Q.
           And how do you know Mr. Samson?
21
          Well, I met Mr. Samson through a friend of mine,
       Α.
22
    and I knew him about a year ago. And then he used to
23
    come into the shop all the time.
24
           He's a former teacher. He teach computer science
25
    and then he work with the RBMA, that's the Riviera Beach
```

```
1
    Maritime Academy. And he works for Viking, and that's
2
    how I know him.
3
       Q. Okay. And turning to the front of Exhibit 13,
    the third page from the front on the security agreement.
4
5
    On page 3, is that your signature above your typewritten
6
    name?
7
       Α.
           Yes.
           And is that Mr. Samson's signature as debtor?
8
       Q.
9
       Α.
           Yes.
           Okay. And in the promissory note, the third page
10
       Q.
11
    of that, is that Mr. Samson's signature?
12
       Α.
           What page?
13
       Q.
           The third page of the promissory note.
14
       Α.
           Yes.
15
           Okay. And is this -- are these documents that
       Q.
    you signed on or about March 10th, 2010?
16
       A. Yes.
17
18
           Okay. What -- so did you agree to sell your
       Ο.
    stock in Palm Beach Auto?
19
20
       A. Yes, indeed.
21
       Q.
           And what was the price?
22
       Α.
           $70,000.
23
       Q.
           Wasn't the -- if you look at page 2 of the stock
24
    purchase agreement, paragraph 4, under "Purchase price."
25
       A. Yes.
```

```
What was the price?
1
       Q.
2
       Α.
           $75,000.
3
           Okay. And how was that to be paid?
       Q.
           Well, he gave me a deposit of $5,000, and he have
 4
       Α.
5
    to pay me $4,221 per month in 60 consecutive monthly
6
    payment.
7
       Q. All right. And did you receive a payment of
    $5,000 from Mr. Samson?
8
9
       Α.
           Yes.
           Let me hand you what's been marked as
10
       Q.
11
    Defendants's Exhibit 3. Can you identify Defendants's
    Exhibit 3?
12
13
       A. Yes.
14
           What is that?
       Q.
15
           That's the check Frank Samson gave me.
       Α.
16
       Q.
           Okay.
           The check.
17
       Α.
18
           For what?
       Q.
19
           The check is for $5,000.
       Α.
20
       Q.
           And what was that --
21
           Down payment of Palm Beach.
       Α.
22
           And did you make a photocopy of the check?
       Q.
23
           Yes, that's it right here.
       Α.
24
       Q.
           Okay. After you agreed to sell your stock in
25
    Palm Beach Auto to Mr. Samson, what involvement, if any,
```

1 have you had in the Palm Beach Auto business? 2 A. The only thing I promise him, I would stay with 3 him for 30 days to make sure everything, you know, work 4 smoothly. And if he got all the, you know, topnotch 5 people like Jerome knows the business very well. 6 Q. Jerome who? 7 Jerome Dear. Α. 8 Q. Okay. 9 MR. BUKOWSKI: I have nothing further, Your 10 Honor. 11 THE COURT: All right. 12 CROSS-EXAMINATION 13 BY MR. BUKOWSKI: 14 Q. Good afternoon, Mr. Augustin. A. Good afternoon, Counsel. 15 Q. I'd like to start off by going through some of 16 17 the ways that you indicated that MAACO had breached it 18 agreement to you earlier in your testimony today. And the first one is moving expenses. 19 20 Do you remember testifying that someone at MAACO had promised to pay your moving expenses from Boston to 21 Florida? 22 23 A. Yes, indeed.

Q. And you don't have anything in writing showing

that that promise was ever made to you, do you, Mr.

24

```
1
    Augustin?
2
       Α.
           No, I do not.
3
           And in any event, that promise would have been
       Q.
    over seven years ago, correct?
4
           It was more than seven years. I would say that,
5
6
    yeah.
7
           And so once you realized MAACO wasn't going to
       Q.
    reimburse you your moving expenses, you continued to
8
9
    operate the franchise for another seven years in any
    event, correct?
10
11
       A. Yes.
12
       Q.
          Okay. Let's take a look at Plaintiff's Exhibit 2
13
    which is your franchise agreement.
14
       Α.
          Uh-uh.
15
           I'm going to ask you to turn to page 8.
       Q.
16
           (Witness complies.)
       Α.
17
           Page 8, section 22.
       Q.
18
       Α.
           Yes.
19
           Okay. And here this paragraph says, "Entire
       Q.
20
    agreement. This agreement, the documents referred to
    herein and the attachment hereto, if any, constitute the
21
22
    entire, full, and complete agreement between MAACO and
    franchisee." Do you see that paragraph?
23
24
       A. Yes.
25
       Q. Okay. And where in the franchise agreement is
```

```
1
    there any mention of MAACO paying your moving expenses
    from Boston?
2
3
       A. Well --
       Q. Is it in the franchise agreement, Mr. Augustin?
 4
5
           Because what happened is, I was in Boston --
       Α.
           It's a yes or no question, Mr. Augustin.
6
       Q.
7
    in the franchise agreement?
8
       Α.
           I was in Boston. That's why.
9
           Does the franchise treatment contain anything
       Q.
    about MAACO paying your moving expenses from Boston?
10
11
       Α.
           It won't apply from --
12
       Q.
           Yes or no, Mr. Augustin.
13
       Α.
           Not over here, but Bill Chafey --
14
           It's not in the agreement, is it?
       Q.
15
           Yeah, but Bill Chafey --
       Α.
           You're right. It's not in the agreement, is it,
16
       Q.
17
    Mr. Augustin?
18
       Α.
           No.
19
           Thank you. You've answered my question.
       Q.
                                                       Let's
20
    move on.
21
       A. Okay.
                MS. AMARANTE: I'm now going to offer as
22
23
    Plaintiff's Exhibit 26 a document called, "Disclosure
24
    Acknowledgment Statement."
25
                THE WITNESS: Thank you.
```

```
1
    BY MS. AMARANTE:
2
       Q. Mr. Augustin, is this your signature at the
3
    bottom?
 4
       A. Yes.
          Of this document?
5
       Ο.
       Α.
          Uh-uh.
6
          And your wife, Mrs. Virginie Augustin, signed it?
7
       Q.
8
       Α.
           Yes.
9
           Dated August 16th, 2000, correct?
       Q.
10
       Α.
           Yes.
11
           And do you see in paragraph 1 where it talks
       Q.
12
    about your recognition and understanding that there are
    business risks --
13
14
       A. Sure.
       Q. -- involved in opening a MAACO?
15
           And in paragraph 3 it says, "The franchisee
16
17
    agrees and states that the decision to enter into this
18
    business risk is in no manner predicated upon any oral
    representations, assurances, warranties, quarantees, or
19
20
    promises made by the company as to the likelihood,
    success of the franchise." Do you see that?
21
22
       A. Yes.
23
           And there is space at the bottom that paragraph
24
    for you to indicate if any oral promises have been made
```

to you. Do you see that? The blank -- the line where

```
the "None" is indicated?
1
2
       Α.
           Sure.
3
          Okay. And is that your handwriting that wrote
       Q.
    "None" on that line?
4
5
           And I'm not sure of that.
           Okay. But, in any event, you signed a document
6
7
    that indicated --
8
       A. I did sign it.
9
           -- that no oral representations had been made to
       Q.
10
    you?
11
       Α.
           Yes.
           Thank you.
12
       Q.
13
           Mr. Augustin, you also talked about the lack of
    equipment at the MAACO center in Lake Park when you took
14
15
    it over, correct?
16
           That's correct.
       Α.
17
           And you testified that you chose not to pay MAACO
18
    for the equipment, right?
       A. I did not say that. I did choose not to pay
19
20
    MAACO for the equipment?
21
       Ο.
           Well --
22
           What I state that I was -- I was in Boston, and
23
    when I move for the period, for the classes period, Bill
24
    Chafey want me to sign for the equipment. When I
25
    contact my lawyer in Florida, he said, "Philippe, I
```

```
don't want you to sign for equipment you don't have, you
1
2
    don't see." And that's when I did not sign for the
    equipment.
3
       Q. You never paid MAACO for any equipment at that
4
5
    MAACO center, did you?
           I did not. No. Let me take that back.
6
       Α.
                                                     That is
7
    a check for $2,000. They got -- I sent a check for
    $2,000 to the bank, not MAACO. But I sent a check to
8
9
    the bank.
       Ο.
          So --
10
11
          The Bank of California.
       Α.
12
          Okay. Did you pay MAACO for any equipment at the
       Q.
    MAACO center?
13
           I did not.
14
       Α.
15
           Okay. And yet somehow you testified that it was
       Q.
    a breach of the agreement for MAACO not to provide you
16
17
    with equipment that you hadn't paid for?
18
       Α.
           There was no equipment.
           And you didn't pay for any equipment --
19
       Q.
20
       Α.
          My lawyer --
21
       Q.
          -- right?
22
           -- my lawyer -- like I state to you, my lawyer
23
    told me not to sign for it because here I'm coming from
24
    all the way to Boston, Massachusetts, and I moving to
```

Florida in a new place. I don't know the place. The

```
place wasn't secure.
1
2
           So when I came over here with my wife and my
3
    daughter to Florida, the place wasn't secure. I came to
4
    the business, there wasn't even no key for me at
    8 o'clock. There wasn't even a key for me to open the
5
6
    place. There was two MAACOs guys outside and myself.
7
    We can't even open the business. By the time we opened
    the business, everything was gone.
8
       Q. Mr. Augustin, I understand that you have a plane
    to catch, so I'd ask if you could answer my questions
10
11
    and not give speeches because otherwise we're not going
12
    to get through this.
           I will. I will.
13
       Α.
14
           So you didn't pay MAACO for any equipment,
       Ο.
15
    correct?
16
       A. I did say that. I did not pay MAACO.
17
                MS. AMARANTE: I'm offering now -- and let
18
    me offer Plaintiff's Exhibit 26 as a full exhibit at
    this time absent objection.
19
2.0
                MR. BUKOWSKI: No objection.
21
                THE COURT: All right.
22
                (Whereupon, Plaintiff's Exhibit No. 26 was
23
                admitted into evidence.)
24
                MS. AMARANTE: And then I'm marking
25
    Plaintiff's Exhibit Number 27, which is an analysis of
```

```
1
    investment.
                 (Whereupon, Plaintiff's Exhibit No. 27 was
2
                marked for identification.)
3
    BY MS. AMARANTE:
4
       Q. Mr. Augustin, on the last page of this document,
5
    that's your signature and your wife's signature; is it
 6
7
    not?
       A. Yes, indeed.
8
9
           Okay. And this is a document that MAACO gave you
       Q.
    to indicate what you should expect to have to invest in
10
11
    your MAACO center, correct?
           That's correct.
12
       Α.
13
       Q.
           Okay. And let's look at the second page of the
    document.
14
15
       Α.
           Uh-uh.
           It shows $52,000 in the box that says, "Analysis
16
       Q.
    of investment." Franchise agreement, the total payments
17
18
    to MAACO for the franchise agreement would be about
    $52,000; is that correct?
19
20
       A. Yes.
           And in addition to that, there's another $127,000
21
       Ο.
22
    listed for equipment purchase; do you see that?
23
       Α.
           Sure.
24
       Q. So that's in addition to the franchise fee that
    you would have paid to MAACO. You also knew that you
25
```

```
would be expected to pay approximately $127,000 for
1
2
    equipment for your MAACO center, correct?
3
           If the equipment with there, yes.
       Α.
           And you never paid MAACO for any equipment, did
4
       Q.
    you?
5
6
       Α.
           I did not.
7
       Q. You also testified earlier today that MAACO
8
    failed to provide you with a new sign that had the
9
    lights working. Do you recall that testimony?
10
       Α.
          Yes.
11
           Again, if we look at the last page of what's been
       Ο.
12
    marked Plaintiff's Exhibit 27, the analysis of
13
    investment. Numbered paragraph 8 says, "Sign package,
    $8,000." Do you see that?
14
15
       A. I saw that.
           Yes. So this indicates that a package of new
16
       Ο.
17
    signs would generally run approximately $8,000 and you
18
    knew that when you signed this document, correct?
19
       Α.
           That's correct. Can I say something --
20
       Q.
           And you never --
           -- to that?
21
       Α.
22
           -- paid MAACO $8,000 for the signs that you think
       Q.
23
    you should have been given for free, did you?
24
       Α.
           No, it's not for free. I paid MAACO for new sign
25
    when they change the emblem. This document, MAACO
```

changed the emblem, and I paid for new sign because the old MAACO emblem was kaput. So we have no sign. So if this document for when they changed the sign, I paid for the new sign. I paid for the new equipment. I paid for all the thing inside the center.

So this document, that was an old MAACO. When they got the new MAACO, they change the sign, I paid for the sign. They change the sign. MAACO change all the time. This is 2000.

When we move on in that place, I paid for the sign because if you look at emblem MAACO, MAACO change three times since I -- I've been there. They got the old MAACO. They change the sign, I think in 2004, 2005, where I paid them and after that when Driven Brands took over, everything change again. I pay for that sign.

- Q. Okay. So it's your testimony that you paid MAACO for a sign that they never sent you?
- A. MAACO not only -- the sign to be lit up. That 's what we're talking about. I never talking -- the sign was there. There was a MAACO before that. I did mention that in my direct testimony. The sign was there before.

The only thing we discussed with MAACO all the time, every time I asked for something I don't get it.

When I get something -- when Tony Martino, the founder

```
of MAACO was alive because he giving me cell phone, he
1
2
    give me everything, and after I spoke to Tony Martino,
    that's why Bill Chafey get fired and send then the
3
    attorney against me because that's why it is. It is
4
    what it is.
5
           I paid for the new sign when the emblem changed.
6
7
    This is old document.
8
       Q. Okay. Let me see if I can extract out any
    responsive pieces of that.
9
           You paid for a sign and you received the sign?
10
11
    Is that what you just testified to?
12
       Α.
           There was a lot of sign we received because they
13
    want to change the --
14
       Q.
          Okay.
15
       Α.
          -- emblem.
       Q. So MAACO did provide you with a lot of signs?
16
17
           I paid for it.
       Α.
18
           And you paid for them?
       Q.
           I did pay for it, yeah. But the only thing I
19
       Α.
20
    have issue with MAACO all the time and because my sign
    never lit up, when somebody driving at night, they
21
22
    cannot see it.
23
           And I give you a good example, the new owner
24
    right now, he already got his sign lit up and I've been
```

there for seven years. I've been fighting with MAACO

```
1
    for that.
2
       Q. Well, let's go back to Plaintiff's Exhibit 2,
3
    which is the franchise agreement. So me where in this
    written integrated document it says that it's MAACO's
4
5
    job to make sure that your sign lights up.
6
           Well, Okay. All right.
7
           Go ahead. Look through the franchise agreement.
       0.
    Show me where that is.
8
9
       A. Maybe it's not there. But let me tell you
    something why it's not fair. It's not sign for me, but
10
11
    there's sign for a new guy.
12
       Q. Okay. So it's not in the franchise agreement, so
    let's move on.
13
14
          It is not.
       Α.
15
       Q.
           Thank you.
16
           It's not.
       Α.
17
           Mr. Augustin, another one of your gripes with
18
    MAACO this morning was that they didn't help you reduce
    your rent with your landlord at the 804 Old Dixie
19
20
    Highway; is that correct?
21
       A. Yes.
22
           Okay.
       Q.
23
                MS. AMARANTE: I am going to -- I'm going to
24
    offer Plaintiff's Exhibit 28 as a full exhibit absent
25
    objection.
```

```
MR. BUKOWSKI: What is it?
1
2
                MS. AMARANTE: The analysis of investment.
3
                MR. FOURNARIS: That's 27.
 4
                MR. BUKOWSKI: I thought that was 27.
                MS. AMARANTE: I thought I said 27.
5
6
    sorry. I'm offering Plaintiff's Exhibit 27 as a full
7
    exhibit.
                MR. BUKOWSKI: I have no objection.
8
9
                (Whereupon, Plaintiff's Exhibit No. 27 was
10
                admitted into evidence.)
11
                MS. AMARANTE: And now I'm marking
    Plaintiff's Exhibit 28, which is a document
12
13
    entitled, "Assignment of Lease."
14
                (Whereupon, Plaintiff's Exhibit No. 28 was
                marked for identification.)
15
16
    BY MS. AMARANTE:
17
       Q. Mr. Augustin, this is your signature on this
18
    document here on the assignment of lease?
19
       Α.
          Yes.
20
       Q.
          And it's dated September 19, 2002, correct?
21
       A. That's correct.
22
           And with this document, is it accurate to say
       Q.
23
    that you're taking an assignment of the lease from the
24
    former franchisee Jonas Augusta (ph), correct?
25
       A. I believe so.
```

```
1
       Q.
           Yes. And MAACO is not a party to this lease, is
2
    it?
3
           It wasn't a party to the lease, no.
       Α.
           Correct. And if you'll look at the third
4
       Q.
    paragraph on the first page, assignment of lease --
5
6
       Α.
          Uh-uh.
7
       Q. -- it starts with, "Execution of this document."
8
    Do you see that?
9
           What page are you?
       Α.
           On the very first page of the document, third
10
       Q.
11
    paragraph down.
12
       Α.
          Yes.
13
       Q.
           It starts with, "Execution of this document."
14
       Α.
           Uh-uh.
15
           "With execution of this document, assignee,"
       Q.
    that's you, Mr. Augustin, correct?
16
17
       A. Uh-uh, yes.
18
           "Agrees to pay the lessor first month's rent plus
       Q.
    sales tax," and in parenthesis it says that the first
19
20
    month's rent plus sales tax will be $7,287.22, correct?
21
       A. Sure.
           Okay. So you knew when you signed this that the
22
       Q.
23
    rent was going to be $7,287 at least for the first
24
    month, correct?
25
       A. I don't know that, and let me tell you why I
```

```
don't know that. That was -- said $7,000, but the
original lease I have, it was $5,000. The amount will
make it $7,000 was the operating expenses. Never
explained that to me.
       If you look at the statement from the landlord,
they got a $5,000 rent. That's what I thought I would
pay. I never thought about the operating expenses to
bring that to $7,000.
```

- Q. Right.
- Yeah. Α.
- 11 Ο. Well, let's take a look.
- 12 Α. Yes.

2

3

4

5

6

7

8

10

14

16

19

20

- 13 Q. On the bottom right hand corner there will be a page that says, "MFI 00156," and it's Exhibit B to the 15 lease agreement that you took assignment of.
 - What page is that? Α.
- It's MFI 00156 at the bottom. 17 Q.
- 18 Yes. Α.
 - So this is a rent schedule that shows the base Q. rent for the location and it indicates that each year the base rent would increase, right, Mr. Augustin?
- 22 Α. But if you look at the bottom, I did not sign 23 that. That's Jonas August. That JA.
- 24 Q. Okay. This --
- If you look at the bottom of it, this say JA. 25 Α.

```
That wasn't mine. It's-- my name is Philippe Augustin.
1
2
           I'm asking you if this document shows the rent
3
    schedule --
       A. Yes, it did.
 4
5
          -- and shows that the base rent will increase
       Ο.
    over time.
6
7
       A. Yes.
8
       Q.
          Okay.
9
       A. Yes, that was there. I just want to point it out
    for you that wasn't me that initial it.
10
                                              That was the
11
    previous owner.
12
       Q. Well, Mr. Augustin, when you took assignment of
13
    the lease, you took on Mr. Augusta's obligation under
    the existing lease, didn't you?
14
15
           You know what, let me tell you what I was
    confused with all the MAACO thing.
16
17
       Q. Didn't you?
18
           Yeah, I'm just --
       Α.
           Didn't you take on Mr. August's obligations under
19
       Q.
20
    the existing lease agreement?
           I will respond that to you, Counsel. Let me tell
21
       Α.
    you what's confuse when we buy the business. We don't
22
23
    buy the business from Jonas. So we bought it from
24
    MAACO. So this is where all this confusion came up. We
25
    don't buy it directly from Jonas, the guy who left and
```

went on his way. We bought it from MAACO. 1 2 So that's a lot of documents while I was in Boston I don't have. That's why I'm trying to point it 3 out, Counsel. The JA, that was Jonas August. We 4 never -- I probably never have that information. That's 5 why I tried to believe. 6 7 If you look at 00156, it's JA. That's not me sign that. 8 9 Q. So your testimony --A. I'm not a member of that. 10 Q. So your testimony is that you took an assignment 11 12 of a lease and signed this document on the first page on September 19th, 2002, without ever looking at the lease 13 itself? 14 A. Well, I said to you I probably not look at that 15 (indiscernible). I probably would not even have that 16 17 page. 18 Q. Let's look at what's marked, "MFI 00137." The third paragraph on that page. 19 20 A. Yes, I get it. 21 The third paragraph on that page references the Q. 22 minimum operating expenses and halfway in the paragraph 23 it says, "Lessee's minimum operating expenses for the 24 first year of the lease will be approximately \$1,440 per 25 month." Do you see that?

```
What page are you? 00137?
1
       Α.
2
           Yes, 00137, third paragraph --
       Q.
3
           Yes, I got that.
       Α.
          -- talks about --
 4
       Q.
5
       Α.
           Yes.
           -- the minimum operating expenses --
 6
       Q.
7
          Uh-uh.
       Α.
       Q. -- and midway through the paragraph says that the
8
9
    minimum operating expenses for the first year of the
    lease would be about $1,440 a month.
10
11
       A. Uh-uh.
12
       Q.
          Do you see that?
13
       Α.
           Yes.
       Q. And that's in addition to the base rent which was
14
15
    on the schedule that we were just looking at, correct?
16
       Α.
           Sure.
17
                MS. AMARANTE: Absent objection, I'd look to
18
    move for Plaintiff's Exhibit 28 to be admitted as a full
19
    exhibit.
20
                MR. BUKOWSKI: No objection.
                THE COURT: All right. It will be admitted.
21
22
                 (Whereupon, Plaintiff's Exhibit No. 28 was
23
                admitted into evidence.)
24
                MS. AMARANTE: And I'm now going to mark
25
    Plaintiff's Exhibit 29 which is a lease amendment number
```

```
1
    1.
                 (Whereupon, Plaintiff's Exhibit No. 29 was
2
3
                marked for identification.)
    BY MS. AMARANTE:
4
       Q. And if you'll turn with me, Mr. Augustin, to the
5
    third -- well, second page of this document. Is that
6
7
    your signature that appears?
8
       Α.
           Yes.
9
           Witnessed by Mr. Jerome Dear?
       Q.
           That's correct.
10
       Α.
11
           And on the third page of the document, there's an
       Ο.
12
    Exhibit A, Revised Rent Schedule. And your signature
13
    appears there as well; doesn't it, Mr. Augustin?
14
       Α.
           Yes.
15
           So back to the first page, this lease amendment
       Q.
    number one was signed by you on February 15th, 2007,
16
    correct?
17
18
           That's correct.
       Α.
           And you also signed the rent schedule indicating
19
       Q.
20
    the base monthly rent for the premises and showing that
    it would increase each year, correct?
21
22
       Α.
           That's correct.
23
           On the rent schedule right under the rent
24
    indications it says, "The above numbers do not include
25
    operating expenses or sales tax, " correct?
```

- A. That's correct.
- Q. And for the first year, the monthly base rent is \$6,680; do you see that?
 - A. Yes.

2

3

4

7

8

9

- Q. Let's go back to the first page of the document.

 Paragraph number 2 on the first page, Mr. Augustin.
 - A. Uh-uh.
 - Q. "Lessee's minimum operating expenses through December 31st of the first option year, will be \$3,096 per month." Do you see that?
- 11 A. Yes.
- 12 Q. And you signed this document as well, right?
- 13 A. Yes.
- Q. Okay. So if we add the base rent of \$6,600 and the minimum operating expenses of \$3,000, right there we're at about \$10,000 a month for your rent, correct?
- 17 A. That's correct.
- Q. In February of 2007, you agreed to that. You signed this document, right?
- 20 A. Yes.
- Q. And MAACO was not a party to this lease amendment either, is it?
- A. It was in the first one. Not this -- not this one.
- Q. MAACO's not a party to this lease amendment,

```
1
    right?
2
       Α.
           We're talking about the 2007?
3
       Q.
           2007.
       Α.
           No.
 4
5
           Yet you blame MAACO for the fact that you had to
       0.
6
    pay the rent that you agreed in this document to pay,
7
    don't you?
           I don't blame MAACO for that. I asked MAACO
8
       Α.
    before even I signed the lease to talk to the landlord
    to decrease the rent and make it clear to them there's
10
    no way I can survive with $11,000 rent. I don't blame
11
    MAACO for that. That's what I said.
12
13
       Q. Okay. Well --
14
           I don't blame MAACO for it.
       O. -- let's go back to Plaintiff's Exhibit 2 which
15
    is the franchise agreement.
16
17
       A. Uh-uh.
18
           And I'll asking you to show you where in that
       Ο.
    agreement it says that it's MAACO's job to go to your
19
20
    landlord and try to reduce your rent.
21
       Α.
           There's none of that, but I explained that to you
22
    before.
23
       Q. Okay. Thank you.
24
       A. Because I was in Boston, there were doing all
25
    this work for me.
```

```
1
           Yes, I understand.
       Q.
           That's what I said.
2
       Α.
3
       Q. Let's turn to --
 4
                THE COURT: May I inquire how long you
5
    expect cross to go on?
6
                MS. AMARANTE: Your Honor, I likely have
7
    another 30 to 40 minutes.
8
                THE COURT: Okay.
9
                MS. AMARANTE: And defense counsel went
10
    longer in his direct than he had predicted. So I
11
    apologize, but I would like to still have the full
12
    45 minutes that I had original predicted.
                THE COURT: All right. Go ahead. I'm going
13
14
    to hold you pretty strictly to that.
15
                MS. AMARANTE: Okay. So that would take
16
    us --
17
                THE COURT: Forty minutes will take you
18
    to --
19
                MS. AMARANTE: Forty minutes from now.
20
    Okay.
21
                THE COURT: -- ten minutes past four.
22
                MS. AMARANTE: Okay. Thank you.
23
    BY MS. AMARANTE:
       Q. Mr. Augustin, when the landlord wouldn't
24
25
    renegotiate the reason with you, you just stopped paying
```

```
1
    him, didn't you?
       A. No, I did not.
2
3
           Okay. Well, let's look at Plaintiff's Exhibit 8
       Q.
4
    which is in the pile there.
5
       Α.
           Yeah.
          It's already been marked.
 6
       Q.
7
       Α.
           Yeah.
           And this document shows that the landlord sued
8
       Q.
9
    you for unpaid rent, correct?
           That's correct.
10
       Α.
11
           Okay. And at the time of this judgment adding up
       0.
12
    the amounts in paragraphs 2 and 3, you owed
13
    approximately $75,000 in back rent; is that fair?
14
          $75,000?
       Α.
15
       Q.
          Yes.
           No. Not no $75,000.
16
       Α.
17
           Well, paragraph 2 talks about $43,000 in
       Q.
18
    accordance --
19
       A. Uh-uh.
20
       Q. -- with a stipulation, and then paragraph 3 talks
    about an additional $33,000 for the $11,000 in rent that
21
22
    you hadn't paid for April, May, and June of 2009,
23
    correct?
24
       A. It wasn't $75,000 because I got a judgment, and I
25
    think I have it over here. The amount was like $28,000.
```

- Q. Yes. Because the paragraph 4 says that defendants have paid the sum of \$45,000.
 - A. But it wasn't \$75,000.
- Q. Okay. You paid forty-five and then the judgment on paragraph 6 is for twenty-five?
- A. No. Because the rent was gone because I was in the building. That's why. But it wasn't \$75,000. He wasn't paying the full \$11,000 every month, but he was getting paid because when we went to the Court and the judge decide for me to stay in business and for him to get just -- keep paying \$5,000 or \$5,500 every two weeks and that's what we did.
- Q. When MAACO sent you the notice of default in December of 2008, you admit that you owed MAACO some money at that time, don't you?
- A. Yes, indeed.
- 17 Q. You just disputed the amount, right?
- 18 A. Yes.

- Q. And when you asked for someone to call about payment plans, Dianna Dieciedue did call you to talk about how to pay down that debt, correct?
- A. No. She did not call me to pay about the debt.

 I spoke to somebody else in the finance company to call

 me. Me and Dianna, we never on the same page.
 - Q. Dianna Dieciedue told you to start paying current

```
and then she would talk to you about a payment plan for
1
2
    the past due stuff, correct?
3
       A. Somebody else told me that. Not Dianna, because
    no. No.
4
          And you didn't start paying current, did you?
5
       Q.
           I'm still paying MAACO at the time.
 6
7
          Well --
       Q.
       A. Even before I left, MAACO got the check they
8
9
    cashed.
          Let's look at Plaintiff's Exhibit a 15 --
10
       Ο.
11
       Α.
          Uh-uh.
          -- which is the notice of default.
12
       Q.
13
       Α.
           Sure.
          And this document indicates that --
14
       Q.
15
       A. Wait a moment. I don't have it yet. Do you have
16
    another copy, please?
       Q. Exhibit 15 isn't there?
17
18
       A. I'm looking for it.
19
                UNIDENTIFIED SPEAKER: There you go.
20
                THE WITNESS: Thank you.
    BY MS. AMARANTE:
21
22
       Q. So the notice of default indicates approximately
23
    $59,000 due and owing on December 3rd, 2008, correct?
       A. That's correct.
24
25
       Q. Okay. And by the time you received the notice of
```

```
termination in April of 2009, the amount had almost
1
    doubled, correct?
2
3
       Α.
          Just about.
       Q. And according to the notice of termination as
 4
    well, you were still failing to submit weekly reports of
5
    gross receipts, correct?
6
7
           That's correct.
       Α.
           And the bad economy didn't prevent you from
8
       Q.
9
    submitting weekly reports, did it?
           No. Because the -- I just state that before I
10
11
    spoke to the IT, John, because the computer wasn't good,
12
    so I have to buy new computer. When I get the new
13
    computer, they got all -- all the reports.
       Q. Yes. And you could have completed the weekly
14
15
    reports by hand, couldn't you have, Mr. Augustin?
           No, you can't do it by hand.
16
17
       Q.
           And where is there a document in writing showing
18
    that you responded to Ms. Dieciedue's notices of default
    by saying that your computer precluded you from
19
20
    submitting the weekly reports?
           When I spoke to John about that. They know about
21
       Α.
22
    it. MAACO knows about it.
23
       Q.
           But is there a document in writing --
24
       Α.
           No.
```

Q. -- that shows that?

A. No.

- Q. So you didn't stay current like MAACO told you to and you didn't submit weekly reports, and by April 2009 by MAACO's report -- by MAACO's records, you owed almost \$100,000; is that correct?
- A. I was disputing that. Part of it was the audit.

 And what I said in my statement earlier, MAACO sent
 their own accountant. When I went to get my accountant,

 MAACO refused to do that. That was the audit.

In the second part of the audit, there was a yellow form.

- Q. Okay. But the amount, by the time of termination, had grown to almost \$100,000 by MAACO's records. I'm not asking you to agree with what their records show. I'm saying by MAACO's records you owed almost \$100,000 at the time of termination.
- A. Yes, by their records, yes.
- Q. And it was growing substantially since the first notice of default in December, correct?
 - A. Yeah, I would say so.
 - Q. Yes. Okay.
 - A. Uh-huh.
- Q. So let's review. You weren't paying MAACO even though you acknowledged in your response to the notice of default that money was due, some money was due, and

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

```
you weren't paying your landlord. Isn't it true, Mr.
Augustin, that you also weren't paying your employees at
the time?
   Α.
       I always pay them.
      Okay. Who's Tony Griffin?
   Q.
      Tony Griffin, that was one of my former employee.
   Α.
      And isn't it true that he's suing you for back
   Q.
wages saying that you failed to pay him?
       That's not back wages he sue me.
   Α.
      He's suing you to --
   Q.
      No, not for back wages. He sue me, he claim, for
overtime; not back wages. All my employees always get
paid. Even if I don't get paid, all my employees get
paid.
       He sue me for overtime where I -- I got all the
document from ADP because I don't want do the payroll.
ADP does the payroll.
            THE COURT: Isn't overtime a form of wages?
            THE WITNESS: Yeah. But he get paid for
that. I sent all this information to my lawyer. He
got -- get paid. Because he got fired by me, that's why
he get upset. But he get paid. I get all the forms by
ADP.
            THE COURT: I'm just talking about I thought
you were disagreeing with counsel --
```

```
1
                THE WITNESS: Yeah. He got -- he got all
2
    the, you know, my ADP --
3
                THE COURT: -- about being sued for wages.
                THE WITNESS: -- he got over time. All my
 4
5
    employees always get paid.
    BY MS. AMARANTE:
6
7
       Q. Okay. But it is true that --
           All my employees.
8
       Α.
9
           -- Tony Griffin is suing you --
       Q.
10
       Α.
          Yes.
11
           -- for unpaid wages?
       Q.
12
          Yeah. He sued me, I think, for $27,000 or
       Α.
13
    something like that. He's talking about
    back 2003, 2004. At that time he's not even working for
14
    me because he left and came back.
15
16
           All my employees always get paid. I don't get
    paid.
17
18
       Q. Okay. And, Mr. Augustin, isn't it true that you
    didn't pay Mr. Hyatt for all of his wages that were due
19
20
    and owing when he quit Palm Beach Auto?
       A. I did pay Mr. Hyatt. The only check I don't
21
22
    have -- I still have it in my document over here because
23
    he stole the computer. Mr. Hyatt stole the computer
    from the business.
24
25
       Q. That computer belonged to Sherwin William, didn't
```

```
it, Mr. Augustin?
1
2
       A. We got the computer back from Sherwin Williams.
3
                MS. AMARANTE: I'm going to offer as
4
    Plaintiff's Exhibit 30 a copy of a complaint that was
5
    filed in September 2009 by Tony Griffin v. Phil's Auto
 6
    Body.
7
                THE WITNESS: Sure.
                MR. BUKOWSKI: Objection; relevance, Your
8
9
    Honor.
10
                THE COURT: Overruled.
    BY MS. AMARANTE:
11
       Q. So, Mr. Augustin, this is the lawsuit we were
12
13
    just discussing wherein Tony Griffin sued you for unpaid
    wages, correct?
14
15
       A. Yes.
           Okay. And you testified that it was several
16
       Q.
17
    years ago. So I just wanted to establish for the record
18
    that the complaint is actually dated September, 2009,
19
    correct?
20
       Α.
           Sure.
           You never had a purchase and sale agreement
21
       0.
22
    signed with David Stefan for your franchise, for you
23
    MAACO center, did you, Mr. Augustin?
24
       Α.
           No.
25
       Q. And you never even agreed on a price with
```

```
Mr. Stefan, did you?
1
2
       Α.
           We talk about the price.
           And you asked $350,000 for the sale of the MAACO
3
       Q.
    center, correct?
4
           That's correct.
5
       Α.
           Okay. And did you ever lower that price?
 6
       Q.
7
       Α.
           No.
           Okay. So you wanted to sell a business that you
8
       Q.
9
    bought from MAACO for about $45,000 and you wanted to
    sell it to Mr. Stefan from $350,000; is that accurate?
10
11
       A. Yes.
12
           And you never provided Mr. Stefan with any
13
    financial documents to substantiate your $350,000 asking
    price for the franchise, did you?
14
           I did not because when Mr. -- when David Stefan
15
    came and talked to me about it, he said he had a
16
17
    conversation with MAACO. He have lunch with the
18
    President of MAACO, and then he said he's going to take
    the franchise and that's why.
19
20
                MS. AMARANTE: I'm now going to offer what's
    been marked as Plaintiff's Exhibit 31, which is an
21
22
    e-mail from Mr. David Stefan to you, Mr. Augustin.
23
                THE WITNESS: Uh-uh.
```

24 BY MS. AMARANTE:

25

Q. Mr. Augustin, Mr. Stefan sent you this e-mail on

```
1
    Friday, April 17th, correct?
2
       A. That's correct.
3
       Q. And this is your e-mail address,
4
    PAUGUS@earthlink.net, correct?
5
       Α.
           That's correct.
           So April 17th, 2009, MAACO had already terminated
6
7
    your franchise agreement by now, correct?
           April 9th, yeah.
8
       Α.
9
           So by April 17th, they'd already terminated your
       Q.
    franchise agreement, correct?
10
11
       Α.
          I do believe so.
12
       Q. Yes. And --
13
       Α.
           Yup.
       Q. -- and Mr. Stefan writes, "Philippe, do you
14
15
    intend on getting things to me or should I just forget
    it," correct?
16
       A. That -- yes, that's correct.
17
18
           And so Mr. Stefan is still looking for some
       Ο.
    financial documentation from you regarding your sale of
19
20
    the MAACO center, correct?
21
           That's correct.
       Α.
22
           And you still had not provided him with any
23
    documentation to justify your $350,000 asking price, had
24
    you?
25
       Α.
          No.
```

- Q. You testified earlier that Mr. Bill Bass told you not to worry about the notices of default since you were trying to sell the franchise, did you --
 - A. That's correct.
- Q. Well, Mr. Bass didn't tell you that you'd have forever to try to sell the business, did he?
- A. He's the one who sent me David Stefan to buy the business from me.
- Q. Well, Mr. Bass didn't tell you that you could stop paying MAACO entirely, stop submitting your weekly reports, never give information to Mr. Stefan regarding the sale of the business, and continue free and clear just because you were claiming that you were trying to sell your MAACO center; did he tell you that?
- A. No.

- Q. Okay. And at the same time, Ms. Dieciedue repeatedly told you that the default notices were serious business and that you needed to cure, correct?
- A. Yes, she did.
- Q. Mr. Augustin, after your franchise agreement was terminated, you continued to operate at the same location until June 30th, 2009, correct?
 - A. That's correct.
- Q. Okay. And you testified that the sign was changed to Phil's Auto Body, right?

- A. That's correct.
- Q. But you were still using the same equipment,
- 3 weren't you, Mr. Augustin?
 - A. My equipment.
 - Q. You were still using the same computers, right?
- 6 A. That was my computer.
- Q. And you were still -- had Polaris software loaded on those computers, correct?
- 9 A. I wasn't using them.
- 10 Q. Regardless, it was on the computers, right, Mr.
- 11 Augustin?

4

- 12 A. Yes, yes.
- Q. And you were advertising to customers that you were formerly MAACO, correct?
- 15 A. Yes, indeed.
- Q. You even had a show on a Haitian radio station
- 17 and you were advertising that you were formerly MAACO in
- 18 | the language of Creole to those Haitian listeners,
- 19 correct?
- 20 A. I don't recall that.
- Q. But you did testify about advertising on 102.3 FM
- 22 that you were formerly MAACO, correct?
- 23 A. That's correct.
- Q. Let's look at Plaintiff's Exhibit Number 2 which
- 25 is the franchise agreement.

- A. (Witness complies.)
- Q. And I'm going to asking you to turn to page 6, section 15A. Let me know when you're there, sir.
 - A. I'm here.

2

3

4

5

6

7

8

9

10

15

- Q. Okay. "Obligations upon termination or expiration. A. Franchisee shall immediately cease to operate the business franchised under this agreement and shall not thereafter directly or indirectly represent to the public or hold itself out as a present or former franchisee of MAACO." Do you see that?
- 11 A. Sure.
- Q. And you agreed to this when you signed this franchise agreement on October 4th, 2002, right?
- 14 A. Yes.
 - Q. You didn't have to sign this franchise agreement, did you, Mr. Augustin?
- 17 A. No.
- Q. You could have opened an independent auto body
 painting and repair shop, Phil's Auto Body, and you
 could have run your own business, right?
- 21 A. Sure.
- Q. You could have opened a different franchise and another brand, correct?
- 24 A. Uh-uh.
- 25 Q. But you opened a MAACO and you agreed to the

```
terms of this agreement, didn't you?
1
2
       Α.
           Sure.
3
           I want to ask you to pull out Plaintiff's
       Q.
4
    Exhibit 9 and 10 for me, please.
5
            (Witness complies.)
       Α.
           Okay. Together -- I'm just going to ask some
6
    general questions about 9 and 10 together. But did you
7
    know your counsel first produced these documents to
8
    MAACO last Monday, March 8th?
10
           Those two documents?
       Α.
11
       Ο.
           Yes.
12
       Α.
          I don't know.
13
       Q.
           And did you know that these documents were
    contained in a mass production of over a thousand
14
    documents that MAACO received for the first time Monday,
15
    March 8th?
16
17
           (No audible response.)
       Α.
18
           And you do know that the preliminary injunction
       Ο.
    hearing in this case was originally scheduled for last
19
20
    Thursday, March 11th, right?
21
       Α.
           That's correct.
22
           Okay. So after months of discovery requests and
       Q.
    demands from MAACO, you and your counsel finally
23
24
    produced more than a thousand documents from Palm Beach
25
    Auto approximately three days before the hearing, right?
```

- A. I believe so.
- Q. And the delay in producing these documents was an effort to conceal your business activities from MAACO and this Court, wasn't it?
 - A. No.

- Q. Well, your only answer and brief in opposition to this preliminary injunction motion was an effort to conceal your activities from MAACO and this Court, wasn't it?
- A. No, I don't have nothing to conceal.
- Q. Okay. Mr. Augustin, isn't it true that you asked Sheik Hyatt to be the director and officer of Palm Beach Auto precisely so that you could hide your involvement from MAACO and from this Court ultimately?
- A. Like I said earlier, that was Mr. Hyatt decision to move the equipment to a better shop because he always open -- want to open his own shop.
- Q. You asked him to incorporate Palm Beach Auto in his name as a straw man so that you could operate it and hide that activities from MAACO; isn't that right?
- A. I did not tell him that, to conceal anything from MAACO, no.
- Q. Plaintiff's Exhibit 32 is the original answer that you filed in this litigation, Mr. Augustin. Your counsel filed. I'll ask you to turn to page 24 of the

1 document. 2 That's your signature, right, Mr. Augustin? 3 That's correct. Α. Okay. And in the verification, you verify that 4 Ο. 5 the factual statements set forth in the foregoing 6 documents are true and correct to the best of my 7 knowledge, and you are aware that any of the foregoing statements, if they are willfully false, you are subject 8 9 to punishment; is that what that verification says? 10 Α. Sure. 11 Okay. And this document is dated November 12th, Ο. 2009, correct? 12 13 Α. Yes. Let's look at page 7, paragraph 40. 14 Q. 15 paragraph states, starting from the fourth sentence, "It is admitted that Mr. Augustin provided financial support 16 17 to Palm Beach Auto. By way of further response, Palm 18 Beach Auto is operated by Sheik A. Hyatt. On limited occasions when Palm Beach Auto's employees have been 19 20 unavailable, Mr. Augustin has answered Palm Beach Auto's 21 telephone and greeted its customers." 22 Did I read that accurately? 23 Α. Sure. 24 Q. And that wasn't true on November 12th when you 25 verified it to be true, was it, Mr. Augustin?

```
A. Was not -- say it again.
```

- Q. That was not true. It's not true and it was not true on November 12th, 2009, was it?
- A. I just state that before. I say I answered the telephone. I state that earlier. I say I write estimate. But I don't do -- have to do, you know, body works or anything. I said that earlier.
- Q. Isn't it true that from the time that Palm Beach
 Auto opened you were the owner and the sole operator of
 that business?
- 11 A. I was because I invest in it, yes.
- Q. Okay. So when it says Palm Beach Auto is operated by Sheik A. Hyatt --
- 14 A. Uh-uh.

2

3

4

5

6

7

8

9

- 15 Q. -- that's a lie, isn't it, Mr. Augustin?
- A. Technically, he was the owner because I -- I just invest in the business.
- Q. Mr. Augustin, the statement that Palm Beach Auto is operated --
- 20 A. Uh-uh.
- 21 Q. -- by Sheik A. Hyatt is a lie, isn't it?
- 22 A. I don't see why it is a lie, ma'am.
- THE COURT: Well, would you say that it was
- 24 true?
- THE WITNESS: Well, I was the investor, Your

```
1
    Honor.
2
                THE COURT: Pardon?
                THE WITNESS: I was the investor of the
3
    business, but he was the president of the business.
4
                THE COURT: The question you were asked was
5
    whether Sheik Hyatt was the operator. Did he run the
6
7
    business?
                THE WITNESS: He was running the business,
8
9
    but I was there occasionally. He was running the
    business, yes. Him and his wife was running the
10
11
    business.
    BY MS. AMARANTE:
12
13
       Q. So it's your testimony here today, Mr. Augustin,
    that you were not operating Palm Beach Auto?
14
15
       A. I was there occasionally sell used car.
16
       Q.
           Okay.
17
          Mr. Hyatt and his wife, I was there because I was
    investing in the business. I wasn't operating.
18
       Q. So it's your testimony here today that you were
19
20
    not running the day-to-day operations of Palm Beach
    Auto?
21
22
       A. Not really. Was like I spent five, six hours
23
    over there.
       Q. Mr. Augustin, please pull out Plaintiff's
24
25
    Exhibit 11, which is the joint answer that your counsel
```

```
1
    filed on your behalf on February 24th, 2010.
2
       Α.
           (Witness complied.)
3
           I'm going to ask you to look at -- you'll see
       Q.
4
    page numbers at the top right corner, page blank of 27.
5
    Please go to page 26 of 27.
6
       Α.
           26?
7
       Q.
           Page 26 of 27. And that's your signature --
8
       Α.
           Yes.
9
           -- on a verification --
       Q.
10
       Α.
           Yes.
11
       Q. -- that's similar to the one you signed for the
12
    first answer, right, Mr. Augustin?
13
       Α.
          Yes, uh-uh.
           Okay. Let's go to page 7 of the document, and
14
       Q.
15
    I'm going to ask you to look at paragraph 41.
16
       Α.
           Uh-uh.
           I'll read the second sentence. "It is admitted
17
18
    only that following the termination of the franchise
    agreement by MAACO, Mr. Augustin opened a new collision,
19
20
    repair, and auto painting shop located at 1009 Newman
21
    Road, Lake Park, Florida." Do you see that?
22
       Α.
          Yes.
23
           And so you opened Palm Beach Auto after the
24
    termination of your franchise agreement, right?
       A. You can say that, yes.
25
```

```
Q. You said it in your answer. Let's look at
1
2
    paragraph 42, second sentence: "It is admitted only
3
    that Mr. Augustin owns and operates Palm Beach Auto, a
    Florida corporation." Do you see that sentence?
4
5
       Α.
           Sure.
          And that was true, right?
6
       Q.
7
       Α.
           Sure.
       Q. But it was also true on November 12th, 2009,
8
9
    wasn't it, Mr. Augustin?
           November --
10
       Α.
11
       Q. 12th, 2009, when you verified your first answer
12
    that did not indicate that you owned and operated Palm
13
    Beach Auto. It was true then, too, right?
       A. Yeah. I should say, yes. Yeah.
14
15
          Let's look at the next page, paragraph 43 --
       Q.
16
           Uh-uh.
       Α.
17
       Q. -- second sentence: "It is admitted only that
18
    Mr. Augustin has been involved with Palm Beach Auto
    since its opening and up to and including today." Do
19
20
    you see that, Mr. Augustin?
21
       Α.
           Including today.
22
           Right. Up to and including the day you filed
       Q.
23
    this answer.
24
       A. Okay. Yeah.
25
       Q. And so that's a true statement as well, right?
```

```
1
           Yeah.
       Α.
2
           But it wasn't in your first answer on
3
    November 12th, 2009, was it?
       Α.
           (No audible response.)
 4
           Let's turn to page 12, paragraph 78, second
5
       Ο.
6
               "It is admitted only that without Mr.
    Augustin's participation and financial support, Palm
7
    Beach Auto would not be operating." Did I read that
8
9
    accurately?
10
          Yeah. What you say, yeah. Uh-uh.
       Α.
11
       Q. And where in this February 24th, 2010, answer
12
    does it say that Sheik Hyatt is the operator of Palm
    Beach Auto?
13
14
       A. It did not say that.
15
       Q.
           It doesn't, right?
16
       Α.
           No.
17
           And he never was the operator of Palm Beach Auto,
       Q.
18
    was he, Mr. Augustin?
19
       A. He part of it, yes, because sometime I'm not
20
    there. Like I said to you, he was there with his wife.
21
           Mr. Augustin, you intentionally verified your
       Ο.
22
    first answer indicating that Mr. Hyatt was the owner and
23
    operator of Palm Beach Auto in order to conceal your
24
    business activities from MAACO and this Court, didn't
```

you?

```
A. I wasn't concealing anything from MAACO.
```

- Q. Okay. Well, and it wasn't until Mr. Hyatt called MAACO's counsel and revealed the true ownership and operation of Palm Beach Auto that you filed this amended answer and changed your story about who owned and operated the business, right?
- A. Because when my counsel called me because I told him I was the investor of the business.
 - Q. Okay.
 - A. Yeah.

2

3

4

5

6

7

8

10

- Q. But it was after Mr. Hyatt came forward that you suddenly took him out as the claimed owner and operator of Palm Beach Auto?
- A. I don't -- I don't recall it's before or after.
- 15 I don't recall that.
- Q. Mr. Augustin, why should this Court believe anything you say?
 - A. Because I'm telling the truth.
- 19 Q. Now or then?
- 20 A. I always tell the truth.
- 21 Q. Okay.
- A. I just -- something I don't recall. I always tell the truth.
- Q. Mr. Augustin, after you established Palm Beach
 Auto, you instructed Inderia Bellino and Shereena Hyatt

```
to shred the business documents from your former MAACO
1
2
    center, didn't you?
3
       A. Yes.
       Q. You directed the shredding of those business
4
5
    documents because you didn't want MAACO to see the
    records of your MAACO center, right?
6
7
           That's not the question because I still have the
       Α.
    records. I have the records. As a matter of fact, I
8
    bring a lot of them over here. I still got a lot of --
    I still have the records. I some of the records over
10
11
    here I brought.
12
       Q. Okay. Wait a second. MAACO has been asking
13
    through the course of this litigation from the
    production of business records from your former MAACO
14
15
    center, right?
          Well, they ask me --
16
       Α.
17
          Right?
       Q.
18
       Α.
          Yes.
           And you have not produced a single business
19
       Q.
20
    record from your former MAACO center, have you?
           The reason they don't get that record, that want
21
       Α.
22
    me to pay $2,500 as to get that records and -- can I
23
    just finish, Counsel?
24
           They want -- they want to charge $2,500 to have
25
    the forms -- a computer scientist get that record.
```

```
told him they're welcome to do so. I told them I don't
1
2
    have the money to pay because I know MAACO already have
    all those documents. I said they need it, they're
3
    welcome to get to the computer to get everything they
4
5
    want until now. They can get whatever they want.
       Q. Mr. Augustin, for months in response to MAACO's
6
7
    demands for production you failed to produce those
    documents, correct?
8
       A. Yes.
       Q. And now you show up here and you're claiming that
10
11
    there's documents on your counsel's table that we
    haven't seen?
12
13
       A. I have some documents over here. I didn't print
    all of them out, but MAACO already have those documents.
14
15
       Q. But, nonetheless, you did orchestrate a mass
    shredding of documents after you'd opened Palm Beach
16
17
    Auto, correct?
18
          This is since 2002 --
       Α.
       Q. And --
19
20
       A. -- we move. We have documents. We're talking
21
    about since 2002. So by the time we came to the new
22
    location -- and I know I have the documents
23
    electronically.
24
       Q. But --
25
       A. So that's what I just said to them, we have those
```

documents.

- Q. Mr. Augustin, you knew that litigation with MAACO was a possibility when you engaged in that mass destruction of documents, didn't you?
- A. No, I don't know that because we move in July.

 After we close in June 30th, we move after -- July 4th

 weekend and that's when this start.
- Q. And the destruction of documents occurred at the end of July and into the fall, correct?
- A. I don't remember when, but we did that when we move. I don't remember the time.
- Q. Mr. Augustin, you testified that you used to work as an accountant, correct?
 - A. That's correct.
 - Q. And you haven't produced in this case a single consolidated financial statement for either your former MAACO center or for Palm Beach Auto, right?
 - A. That's correct.
 - Q. And so do you remember yesterday when your counsel was cross examining Mr. Monaghan and he made some indication that MAACO could calculate its damages from your behavior here by simply multiplying Palm Beach Auto's revenues by nine percent and collecting those royalties. Do you remember that line of questioning?
 - A. I believe so, yeah.

2

3

4

5

6

7

8

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

```
Okay. And you haven't produced any documents so
   Q.
far in this litigation that's been pending since October
that would allow MAACO to do that calculation, have you?
   A. From what -- from Palm Beach or from my former
MAACO.
   Q. From either, right? You haven't produced any
financial statements or profit and loss statements from
either your former MAACO center or Palm Beach Auto, have
you?
      MAACO have those information. They don't have it
from Palm Beach Auto Painting, but they have it from the
old MAACO. They have all this old information from
MAACO.
   Q. But you haven't produced any profit and loss
statements or financial statements from Palm Beach Auto,
have you?
   A. No.
            MS. AMARANTE: Your Honor, I am striving to
be done by 4:10, so bear with me.
BY MS. AMARANTE:
   Q. Mr. Augustin, please turn to Plaintiff's
Exhibit 13, which is the security agreement with Frank
Samson. Mr. Augustin, who prepared these documents?
   A. Alan Zangen.
```

Q. He's your attorney in Florida?

```
1
       Α.
           Yes.
2
           He also prepared the documents that allowed Sheik
3
    Hyatt to become a straw man and owner on paper of Palm
    Beach Auto?
4
       A. He did.
5
6
           And isn't it true that this document, where you
    purport to sell your shares of Palm Beach Auto to Frank
7
8
    Samson, is simply another sham just like Sheik Hyatt
    owning Palm Beach Auto?
10
           No, it is not.
       Α.
11
       Ο.
           Well, let's review. Frank Samson has no
12
    experience in the automobile industry, does he?
13
       A. Well, a lot of MAACO owner have no experience to
14
    own a MAACO.
           That's a yes, isn't it, Mr. Augustin? He has no
15
       Q.
16
    experience.
17
       Α.
          Yeah.
18
           And he's in his late 60's, right, Mr. Augustin?
       Q.
19
           Yeah.
       Α.
20
       Q.
           And isn't it true that you own a coffin business
    with Mr. Samson?
21
22
       Α.
           No.
23
           You have business dealings with Mr. Samson?
```

I don't have no coffin business. I got --

Q.

Α.

Q.

Well --

24

```
1
           We have a business working on it but not coffins.
       Α.
           Okay. You have a business with Mr. Samson?
2
       Q.
3
           We don't have a business with Mr. Samson.
       Α.
    working on a business. We don't have a business.
4
5
           You're working in what business?
       Ο.
 6
       Α.
           A container business to rebuild Haiti, yeah.
           These documents are signed on March 10, 2009,
7
       Ο.
    correct?
8
       Α.
           That's correct.
           And that's one day before the preliminary
10
11
    injunction hearing was originally scheduled for this
    case, right?
12
           That's correct.
13
       Α.
       Q. And you showed up the day of the injunction
14
    hearing on March 11th and showed this to MAACO's counsel
15
    for the first time, correct?
16
17
       Α.
           That's correct.
18
                THE COURT: Did you say March 10th, 2009?
19
                MS. AMARANTE: I'm sorry, Your Honor.
                                                         2010.
20
    I'm a year off.
21
    BY MS. AMARANTE:
22
       Q. Yes. They were signed on March 9th, 2010, and
23
    the preliminary injunction hearing was scheduled for
    March 11th, 2010, right, Mr. Augustin?
24
```

Α.

Uh-uh.

```
Isn't it true that you were talking to Mr. Samson
1
       Q.
2
    about potentially buying your shares of Palm Beach Auto
3
    for many months before March 10th?
4
       A. We were talking about that. He was interested.
5
    He's always in shop.
6
           Why did you wait until March 10th to actually
7
    sign these documents then?
       A. Because he wasn't ready.
8
           Did Frank Samson have counsel when he was looking
       Q.
    over and signing these documents?
10
11
       A. I don't think he have counsel, but his daughter,
12
    I think she's a big lawyer in California.
13
       Q. Okay. I want to point out, the stock purchase
    agreement which is the third document stapled together
14
15
    here --
16
       A. Uh-uh.
       Q. -- on page 14 -- I mean, I'm sorry. Page 10,
17
18
    paragraph 14.
19
       Α.
           Okay.
20
       Q.
          Has a covenant not to complete, doesn't it?
21
       Α.
           Sure.
22
           Okay. And by selling your shares in Palm Beach
       Q.
23
    Auto, you're agreeing not to engage in any business in
    the town of Lake Park, Florida, for a period of one year
24
25
    following the closing, correct?
```

```
A. That's correct.
```

2

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6

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8

16

- Q. Okay. So that was a reasonable restriction in your mind when you signed this document, right?
 - A. I would say so.
- Q. Okay. And then it also says, "In the event the promissory note described in paragraph 4B should go into default, than the covenant not to compete is not enforceable," correct?
 - A. That's correct.
- Q. Turning back to the first page where it says,

 "Security agreement" --
- 12 A. Uh-uh.
- Q. -- in this document you retain an interest in
 Palm Beach Auto, correct, until the promissory note is
 paid?
 - A. Like I said to -- much like that, yes.
- 17 Q. Yes.
- 18 A. Uh-uh.
- Q. So you retain an interest, and upon Mr. Samson's default of any payment on the promissory note you get the business back, don't you?
 - A. Yes.
- Q. And isn't it true under these documents that if
 he misses one payment on the promissory note, you get
 the business back, right?

```
1
       Α.
           Yes.
2
           So let's look at the promissory note on the first
3
    page, second paragraph.
           First of all, let me ask: The down payment which
4
5
    we saw as Defendants's Exhibit 3, I think, the check --
6
       Α.
           Uh-uh.
7
       Q. -- that was simply $5,000 that Mr. Samson paid
8
    you, correct?
9
       Α.
           That's correct.
           Have you cashed the check?
10
       Q.
11
           Not yet.
       Α.
12
       Q.
           Do you intend to cash the check, Mr. Augustin?
           Yes, I do.
13
       Α.
14
           And what bank account will you put that money
       Q.
    into?
15
16
       Α.
           Wachovia.
17
       Q. On the promissory note, paragraph 2, the first
18
    installment on the promissory note is due on April 10th,
19
    2010, right?
       A. Okay.
20
           Isn't that also the day after you are arguing
21
       Q.
22
    that the covenant not to compete with MAACO expires?
23
       A. Yeah, that should be expired April 9th.
24
          Right. That's not a coincidence, is it, Mr.
25
    Augustin?
```

- Well, my lawyer prepared that. Α.
- Yes. Well, in fact, so if Mr. Samson fails to Q. make the very first payment on this promissory note on April 10th, he's in default and you take the business back, right?
 - Α. Yes, but hopefully he will.
- And since you're asking this Court to end any Q. injunction granted here today on April 9th, then in your mind you'd be free and clear on April 10th to take the business back from Frank Samson and run Palm Beach Auto again when he defaults on that first payment on the promissory note, right?
- Α. That will be one year.
- Yes. And in fact, Mr. Augustin, isn't that what Ο. you intended when you signed this straw transaction with 16 Frank Samson?
- 17 Α. No.

2

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- It's exactly what you intended. And you don't Ο. intend to cash the \$5,000 check either, do you, Mr. Augustin?
- 21 Α. I will cash it because I've been traveling, me 22 and my wife. You know, I was here last week. I flew 23 back and I came back over here again --
- 24 Q. Okay.
- 25 -- because I don't know if I was coming this Α.

```
week. Actually goes to this morning, so we set up a
1
2
    secured flight this afternoon. I've been traveling.
3
    That's the thing. I really don't have enough time.
       Q. Mr. Augustin, you have a side deal with your
4
5
    friend and business partner, Mr. Samson, whereby he
6
    agreed to write you a check for $5,000 and then default
7
    on the promissory note on April 10th and give you back
    your business free and clear.
8
          No, I did not. No, that -- I don't have no --
       Α.
    no.
10
           And conveniently, if that were the case, when
11
12
    Mr. Samson does default on the promissory note,
13
    conveniently, the covenant not to compete in your stock
    purchase agreement also becomes unenforceable, right?
14
15
    That's not a coincidence, is it, Mr. Augustin?
16
       A. Like I said to the lawyer set up that for me.
                MS. AMARANTE: I have no further --
17
18
                THE COURT: What does that mean?
19
                THE WITNESS: Well, the lawyer set up all
20
    those sale agreements for me and this is a true --
21
                THE COURT: Without telling you what was in
22
    it?
23
                THE WITNESS: What did you say, Your Honor?
24
                THE COURT: The lawyer set up the agreement
25
    without telling you what it is? What is in it?
```

```
THE WITNESS: Well, we don't discuss that in
1
2
    detail, but I told him I'm going to sell the business
3
    because we can working and doing some kind of other
    business. Like I said earlier, to --
4
                THE COURT: Was this just a detail?
5
                THE WITNESS: Yes, Your Honor.
6
7
    BY MS. AMARANTE:
       O. And, Mr. Augustin, the lawyer who prepared these
8
9
    papers for you is the same lawyer who prepared the
10
    documents for Sheik Hyatt to sign saying that he was the
11
    owner and operator of Palm Beach Auto, right?
       A. Yes, indeed.
12
13
                MS. AMARANTE: I have nothing further, Your
    Honor. And I think I made by deadline.
14
15
                MR. FOURNARIS: Erika, you need to do some
    housekeeping on exhibits. I think 29 through 32 maybe.
16
17
                MR. BUKOWSKI: Your Honor, we don't have any
18
    other witnesses. I have no further examination of Mr.
    Augustin.
19
20
                And we move to admit -- I think we
    previously moved to admit Defendants's 1 and 2.
21
22
    to admit Defendants's Exhibit 3 and then rest.
23
                THE COURT: I don't think there's any
24
    objection to Defendants's Exhibit 3.
25
                (Whereupon, Defendants's Exhibit No. 3 was
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admitted into evidence.)
1
2
                MS. AMARANTE: There is not, Your Honor.
3
                I have some housekeeping to do as well. I
    believe I failed to move to admit Plaintiff's Exhibits
4
5
    29 through --
 6
                MR. FOURNARIS: -- 32.
7
                MS. AMARANTE: -- 32, and I'd like to do
    that now.
8
9
                And actually from yesterday, Exhibits 15 and
10
    21 also need to be admitted. I don't believe there's an
11
    objection.
12
                THE COURT: All right.
13
                (Whereupon, Plaintiff's Exhibit Nos. 15, 21,
14
                and 29 through 32 were admitted into
15
                evidence.)
16
                MR. FOURNARIS: No. And we already have an
17
    agreement on the exhibits as to the declaration of
18
    Mr. Hyatt.
19
                MR. BUKOWSKI: Correct.
20
                MR. FOURNARIS: That is --
21
                MR. BUKOWSKI: 20, 20.
22
                MS. AMARANTE: Right. The exhibits attached
23
    to Plaintiff's Exhibit 20, which was Mr. Hyatt's
    declaration, Exhibits A, C, and E would be full exhibits
24
25
    to this proceeding even though the declaration is not.
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1
                 MR. BUKOWSKI: And we have no objection to
 2
    that, Your Honor.
 3
                 THE COURT: All right. Fine. They'll be
    admitted.
 4
 5
                 (Whereupon, Plaintiff's Exhibit Nos. 20-A,
 6
                 20-C, and 20-E were admitted into evidence.)
7
                 MS. AMARANTE: Thank you, Your Honor.
                 THE COURT: Very good. Well, thank you all.
 8
 9
                 Mr. Augustin, you can step down and I think
    you people can --
10
11
                 THE WITNESS: Thank you, Your Honor.
12
                 THE COURT: \operatorname{\mathsf{--}} make your plane, and we are
13
    in recess.
14
                 MR. FOURNARIS: Thank you.
15
                 MS. AMARANTE: Thank you, Your Honor.
16
                 (Proceedings concluded at 4:11 p.m.)
17
18
19
20
21
22
23
24
25
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CERTIFICATION I, Laura A. Jimenez, do hereby certify that the foregoing is a true and correct transcript from the electronic sound recordings of the proceedings in the above-captioned matter. Date Laura A. Jimenez